



OUR LIVES WAVE 7 METHODOLOGICAL REPORT

Report prepared for:

Australian Catholic University

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Table of Contents

1.0	Wave 7 Overview	5
1.1	Background.....	6
1.2	Methodology overview	7
1.3	Sample overview	8
1.4	Response overview	9
2.0	Group 1	11
2.1	Sample.....	12
2.2	Response outcomes	12
3.0	Group 2 and Group 3	15
3.1	Sample.....	16
3.2	Response outcomes	17
4.0	Top-Up Records (Group 4 and Group 5)	20
4.1	Sample – Group 4.....	21
4.2	Response outcomes – Group 4.....	22
4.3	Sample – Group 5.....	23
4.4	Response outcomes – Group 5.....	23
5.0	Questionnaire Development, Briefing and Monitoring	24
5.1	Questionnaire design and development	25
5.2	Questionnaire setup.....	26
5.3	Interviewer briefing	27
5.4	Help desk.....	28
5.5	Interviewer debrief	28
5.6	Monitoring data quality.....	29
6.0	Sample Management	30
6.1	Sample management in-between Waves.....	31
6.2	Refreshed Our Lives ‘Look and Feel’	32
6.3	Survey invitations.....	33
6.4	Survey reminders.....	35
6.5	Continuation of the Prize Draw	36
7.0	Conclusion.....	37

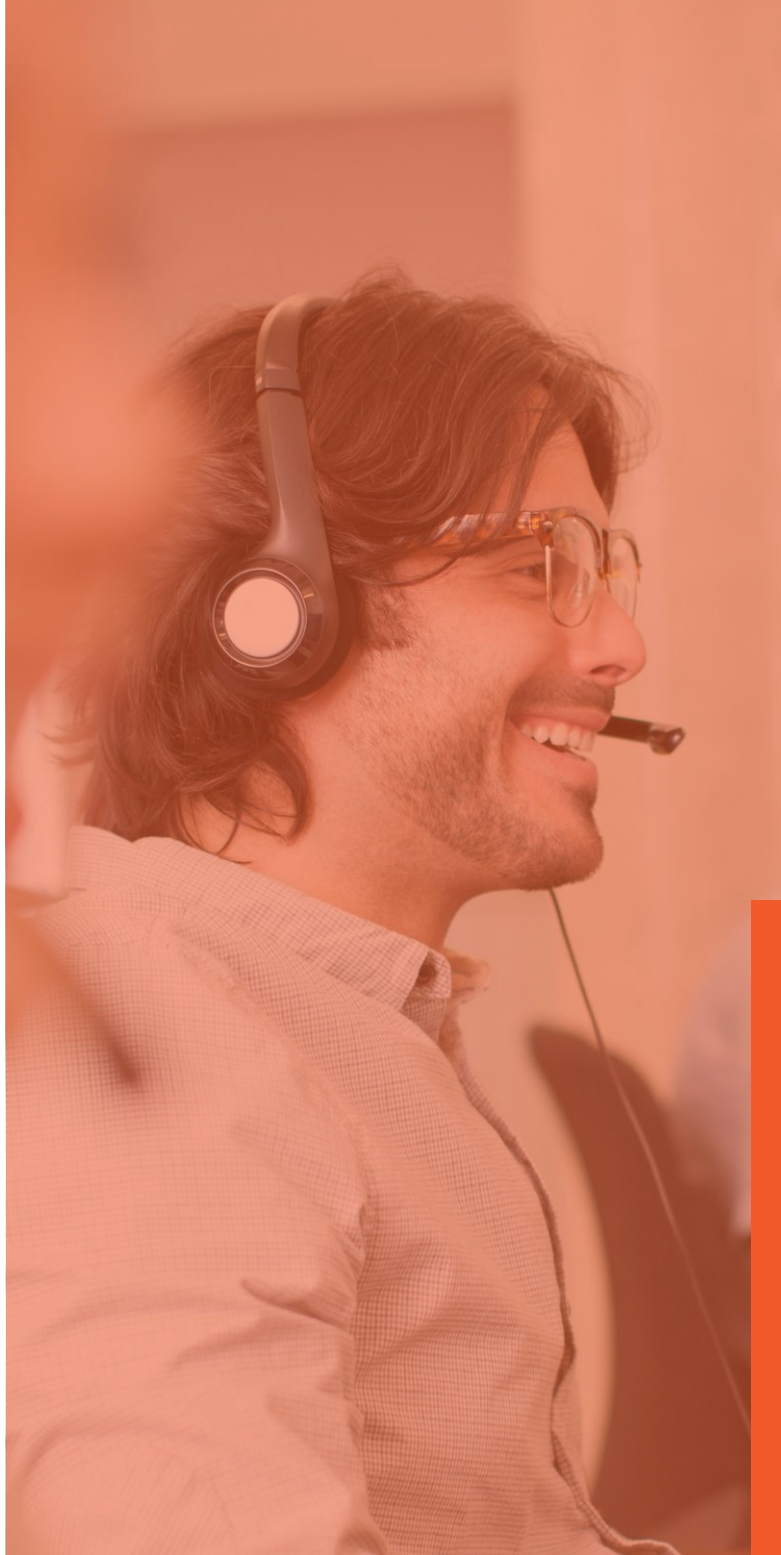
Appendix 1 Wave 7 (2019) Questionnaire

List of Figures

Figure 1	Sample Groups	8
Figure 2	Total sample	9
Figure 3	Completion by mode (Group 1 only)	13
Figure 4	Proportion of interviews by call attempt (Group 1 only)	14
Figure 5	Completion by mode (Group 2 & Group 3 only)	18
Figure 6	Completion by mode (Group 4 only)	22
Figure 7	Data capture flow chart of Group 5 respondents	23
Figure 8	Questionnaire overview	26
Figure 9	Online Survey (Wave 7) 2019	32
Figure 10	Email header used for Primary Approach Email (PAE) and reminders	32

List of Tables

Table 1	Response rates by group	9
Table 2	Method of completed interview by group	10
Table 3	Group 1: Sample composition	12
Table 4	Overall response rate (Group 1 only)	12
Table 5	Overall response rate per week (Group 1 only)	13
Table 6	Group 2: Sample composition	16
Table 7	Group 3: Sample composition	17
Table 8	Overall response rate (Group 2 & Group 3 only)	17
Table 9	Overall response rate per week by last completed wave (Group 2 & 3 combined)	19



1.0 Wave 7 Overview

The Social Futures and Life Pathways project, more commonly known as 'Our Lives' is a longitudinal study managed by the Australian Catholic University (ACU). The study has followed a large cohort of young Queenslanders from when they were attending Year 8 in numerous high schools across Queensland in 2006 up until present day where they are now aged 25 - 26 years old. A survey has been conducted approximately every two years.

This survey, now in its seventh wave, focuses on young peoples experiences with employment, education, and relationships, as well as their views on social and political issues.

- The seventh wave of the Our Lives survey commenced on 6 September 2019 by distributing initial primary approach letters, emails and SMS, and remained open for online and CATI completion until 31 January 2020.
- These initiatives helped achieve 2,001 fully completed interviews and 41 partially completed interviews, which translated to 2,042 participating. A total of 212 sample members completed their survey via CATI. The average survey length for the full survey was approximately 38.5 minutes, and 20.4 minutes for the short survey. A further 1,789 respondents completed the full survey online (CAWI).

This report focuses on the outcomes of the Wave 7 Our Lives cohort (2019).

1.1 Background

- The Our Lives study commenced in 2006, where it was solely operated and managed out of the University of Queensland. This first wave saw 7,031 students take part from some 202 high schools across Queensland. All students were in Year 8 at the time and were aged 12 or 13 years old. Participants were only selected on the basis that written consent was provided from a parent or guardian.
- Wallis Market & Social Research (Wallis) has been the data collection agency since the Wave 5 survey in 2015. This continued partnership between the Australian Catholic University (ACU) and Wallis in 2019 has seen the introduction of a top-up sample of brand new respondents to the cohort and the launch of a targeted short survey of fifteen minutes.

1.2 Methodology overview

Our Lives uses a multimode approach, giving respondents choice in the way they participate; online, in their own time (within the allocated time frames) and from a location of their choosing, or over the phone with the assistance of a CATI interviewer.

Initial contact was made in January 2019 when an 'Happy New Year' postcard was sent to sample members wishing them a happy new year and included a link to the new Our Lives website. It was around this time that the Our Lives survey team that had previously operated out of Monash University moved to the Australian Catholic University (ACU). The postcard provided respondents with a link to the new website and a number of options to update their details if they had changed since we had last been in contact in 2017 – via the 1800 number, emailing the Our Lives inbox, scanning the QR code on the postcard or updating their details through the Our Lives website.

Contact was again made with sample members when a Primary Approach Letter (PAL) was mailed to them, followed by an email five days later (where the appropriate contact details were available) and an SMS invitation after another five days. The PAL, email and SMS invitations each contained a link to the online survey. CATI follow-up began with sample members who had not taken any action shortly after receiving the various invitations. Sample members that were the recipient of a CATI call were also offered the option to be emailed a link to the online survey if they chose not to complete the survey over the phone, either immediately or by appointment. This year the option of receiving the link immediately via SMS was also introduced to make participation as easy as possible for respondents.

Wallis was able to keep track of survey members who had commenced their survey online but were unable to complete it entirely. In these cases, Wallis then contacted these survey members via telephone to remind them that the online survey was deemed incomplete and to determine if respondents were willing to conduct the survey over the phone instead.

Reminders were sent by email or SMS throughout the fieldwork period, where possible, to those who had not yet completed their survey.

All interviewers and supervisors participated in a briefing conducted immediately prior to the start of CATI fieldwork. The training program was designed to review the required interviewing skills and to ensure that all those working on the project were familiar with its unique requirements which is discussed in more detail in Section 5.3.

1.3 Sample overview

After the completion of the Wave 6 fieldwork, there was a clear distinction between those in the sample that were engaged and deemed core sample, compared to sample members with little or no engagement in the study, who were those unreachable and hadn't participated in the survey for many years. Each of these groups require a unique, targeted approach and messaging based on their experience with Our Lives and their available contact information. For instance, those who hadn't participated in a survey in over six years needed to be reminded about the survey and why they are being contacted, compared to someone who completed the survey in Wave 6 who is more likely to remember this information and may only need a brief prompt that it's now time to do the survey.

Given the clear differences in messaging required, Wallis broke down the sample into three distinct groups:

Figure 1 Sample Groups



Group 1

Those that are engaged and completed the Wave 6 survey in 2017 (Group 1)



Group 2

Those that are not engaged but have completed a survey in the last four years (Wave 5 in 2015)

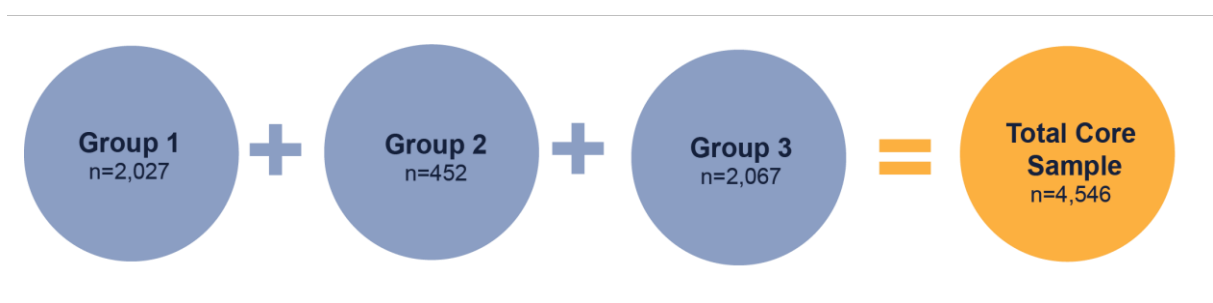


Group 3

Those that are not engaged and haven't completed a survey for over six years (last completed in Wave 2, 3 or 4)

After the sampling had been completed the starting sample for Groups 1, 2 and 3 totalled 4,546 sample members.

Figure 2 Total sample



1.4 Response overview

An overall picture is provided below, however outcomes and response analysis are reported separately by group in the sections that follow. The culmination of fieldwork and supervision procedures achieved an overall response rate of 32%¹, however this varied greatly by group, as shown in Table 1.

Table 1 Response rates by group

Group	Interviews (incl partials)		Refused		Unable to track		Other ²		Total	
	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%
1	1725	85.1	48	2.4	54	2.7	200	9.9	2027	100
2	125	27.7	30	6.6	92	20.4	205	45.4	452	100
3	78	3.8	35	1.7	1358	65.7	596	28.8	2067	100
4	14	0.9	163	11.0	418	28.3	883	59.7	1478	100
Subtotal 1-4	1942	32.2	276	4.6	1922	31.9	1884	31.3	6024	100
5 ³	100	100	N/A	N/A	N/A	N/A	N/A	N/A	100	100
TOTAL:	2042	33.3	276	4.5	1922	31.4	1884	30.8	6124	100

¹ Combined overall response rate for Groups 1, 2, 3 and 4. Group 5 is not included.

² Other includes away for survey period, no answer, appointment, answering machine/voicemail, engaged.

³ Group 5 – Response rates not available as this data as collected by an external panel

The proportion of interviews completed by telephone dropped this wave with just over one-in-ten (12%) of all interviews completed over the phone (18% in Wave 6). However, the method of completion varied greatly across the groups as shown in the table below. Online completion was highest among Group 1 respondents (89%), followed by Groups 2 (83%) and 3 (76%). While there were only a small number of interviews completed for Group 4, these participants were least likely to complete online (43%).

Furthermore, around a third (33%) of respondents who completed the survey online did so without any follow up from CATI interviewers, with the remaining online completes requiring further prompting by telephone.

Table 2 Method of completed interview by group

Group	Telephone Interview		Online Interview		Total Completes	
	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%
1	199	11.5	1,526	88.5	1,725	100
2	21	16.8	104	83.2	125	100
3	19	24.4	59	75.6	78	100
4	8	57.1	6	42.9	14	100
5 ⁴	N/A	N/A	100	100.0	100	100
TOTAL:	247	12.1	1,795	87.9	2,042	100

⁴ Group 5 – Online was the only mode of completion offered to external panel respondents



2.0 Group 1

2.1 Sample

➤ A total of 2,027 Group 1 sample members were approached.

All of these respondents had completed the Wave 6 survey (either fully, or in part). The composition of the Group 1 (Wave 7) survey sample is shown in the table below.

Table 3 Group 1: Sample composition

Category	Total
	n
Complete Partial Completes (Wave 6)	2,020
Minus: insufficient contact details ⁵	3
TOTAL GROUP 1 (W7) FIELDDED SAMPLE:	2,027

2.2 Response outcomes

2.2.1 Response rates

An overall response rate of 85% was achieved for Group 1 in Wave 7 (including 33 partially completed surveys). The refusal rate fell to 2% in Wave 7 (4% overall in Wave 6).

Only 1% of respondents were not able to be contacted, either because of insufficient or incorrect contact details, or because contact attempts were unsuccessful (e.g. phone continuously not answered, emails not responded to, phone becomes disconnected).

Table 4 Overall response rate (Group 1 only)

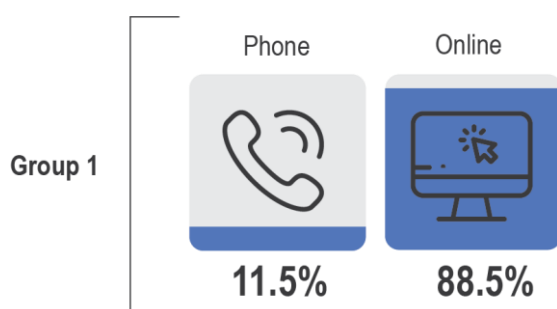
Overall response rate (Group 1 only)	Wave 7	
	n	%
Interviews	1,692	83.5
Partially complete	33	1.6
Refused	48	2.4
Contact made but interview not obtained	180	8.9
Subtotal contact made	1,953	96.3
Unable to track (insufficient/incorrect contact details)	54	2.7
No contact made (continual answering machine, no answer, disconnection)	20	1.0
Subtotal no contact made	74	3.7
TOTAL	2,027	100

⁵ Insufficient contact details to contact (n=3) respondents that completed Wave 6 survey

2.2.2 Mode of completion

Approximately one-in-eight (12%) Group 1 respondents completed their Wave 7 interview by telephone, a decrease from 18% in Wave 6. In fact, 31% of respondents who completed the survey online did so within the first few days of receiving their invitation email, SMS or letter, and required no follow up (21% in Wave 6) with the remaining online completes requiring CATI follow-up.

Figure 3 Completion by mode (Group 1 only)



2.2.3 Response by reminder method

Overall, the initial email invitation (18%) and first email reminder (21%) generated the most survey completions. After the first email reminder the response rate for all subsequent reminders eased, with a spike in response to the SMS reminder on 7 November, which was slightly different in that it let sample members know it had been Wallis calling from our number and provided the alternative to complete online, and the prize draw email reminder in December.

2.2.4 Response rate over time

Around three-in-five (59%) Group 1 interviews were completed within the first four weeks of fieldwork. While the rate of completions eased noticeably after the first four weeks, well over three-quarters (83%) of interviews were complete in the first eight weeks. The average of the weekly completion rate among this group in weeks one to four was 15%. In comparison, between weeks five and eight the average of the weekly completion rate dropped to 6%, and less than 2% in the weeks that followed.

Table 5 Overall response rate per week (Group 1 only)

Week Number	Completions	
	<i>n</i>	%
Week 1	223	12.9
Week 2	309	17.9
Week 3	317	18.4
Week 4	169	9.8
Subtotal complete Week 1 - Week 4	1,018	59.0
Week 5	174	10.1
Week 6	105	6.1
Week 7	66	3.8
Week 8	66	3.8
Subtotal complete Week 5 - Week 8	411	23.8

Week 9	55	3.2
Week 10	36	2.1
Week 11	16	0.9
Week 12	23	1.3
Subtotal complete Week 9 - Week 12	130	7.5
Week 13	31	1.8
Week 14	35	2.0
Week 15	21	1.2
Week 16	6	0.3
Subtotal complete Week 13 - Week 16	93	5.4
Week 17	11	0.6
Week 18	19	1.1
Week 19	34	2.0
Week 20	9	0.5
Subtotal complete Week 17 - Week 20	73	4.2
Total	1,725	100.0

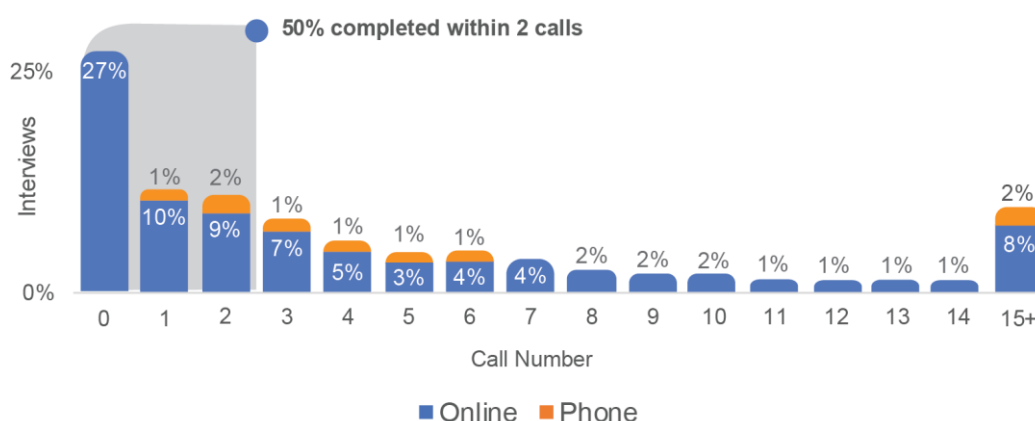
2.2.5 Call Outcomes

Overall, 11% of calls made to Group 1 resulted in a completed telephone survey and less than 1% resulting in a refusal. More than two-thirds (72%) of calls made did not result in direct contact with the respondent or with someone that could verify whether the respondent's details were still correct. 'Answering machine/voicemail' and 'no answer' outcomes made up almost three-quarters (72%) of all call outcomes, likely to be sample members screening their calls in an attempt to avoid participation.

Half (50%) interviews were completed within two phone calls, with more than one-quarter (27%) requiring no telephone follow-up and just over one-in-ten (11%) being completed after the first call.

The declining efficiency of all further calls is shown in Figure 4, with 10% requiring 15 or more call attempts to achieve an interview. Many of these would have been calls to contacts, but there were always certain cases where the respondent was consistently 'busy' when called and then asked for another call. Overall, an average of 5.8 calls were required in order to complete an interview. Where an interview was ultimately obtained by telephone, the average number of calls rose to 6.1.

Figure 4 Proportion of interviews by call attempt (Group 1 only)





3.0

Group 2 and Group 3

3.1 Sample

3.1.1 Group 2

➤ A total of 452 Group 2 sample members were approached to be surveyed in Wave 7.

None of these respondents completed the Wave 6 survey, therefore have not completed an Our Lives survey since 2015, four years ago, at the very least.

Nearly a quarter of this group (23%) is comprised of 'soft refusals' from Waves 5 and 6. In previous Waves, interviewers were required to provide comprehensive notes on all telephone refusals where possible. These refusals were either directly from the sample member or from a member of their household speaking on their behalf. The Wallis consultancy team reviewed all refusals from Waves 5 and 6, to determine whether there was any merit in attempting a refusal conversion with these sample members.

Around 18% of this group consisted of records that were 'unable to track' in Wave 5. That is, where the sample member could not be contacted on the phone number or email provided, or via their nominated contact people if available. These respondents were fielded in Wave 7 as either their contact details had come back as a 'match' through the sample provider and confirmed the information of that person was still correct, or had enough alternative contact information to be worthwhile attempting once more this year.

The composition of the Group 2 (Wave 7) survey sample is shown in the table below.

Table 6 Group 2: Sample composition

Category	Total		Wave of last completion			
			Wave 5	Wave 4	Wave 3	Wave 2
	n	%	n	n	n	n
Contact made but no interview	33	7.3	33			
No contact made (continual answering machine, no answer, disconnection)	209	46.2	209			
Soft Refusal (Wave 5) ⁶	67	14.8		33	23	11
Soft Refusal (Wave 6) ⁷	64	14.2	27	9	17	11
Unable to Track	79	17.5	79			
TOTAL GROUP 2 (W7) FIELDDED SAMPLE:	452	100.0	348	42	40	22

⁶ An additional 102 records were flagged as hard refusals and were deemed not suitable for refusal conversion in Wave 7

⁷ An additional 94 records were flagged as hard refusals and were deemed not suitable for refusal conversion in Wave 7

3.1.2 Group 3

➤ A total of 2,067 Group 3 sample members were approached to be surveyed in Wave 7.

As mentioned previously, many of these respondents had not been engaged with the survey for many years and very few contacts had mobile numbers or email addresses available, therefore this group was the primary focus of CATI telephone interviewing efforts earlier on in fieldwork. After sample cleaning, these records shown in the table below were those deemed worth attempting to re-contact and re-engage in the survey.

Table 7 Group 3: Sample composition

Category	Total		Wave of last completion		
			Wave 4	Wave 3	Wave 2
	n	%	n	n	n
Contact made but no interview	51	2.5	13	22	16
No contact made (continual answering machine, no answer, disconnection) ⁸	530	25.6	123	269	138
Unable to Track ⁹	420	20.3	82	178	160
Additional ACU Sample ¹⁰	1,066	51.6	842	224	0
TOTAL GROUP 3 (W7) FIELDDED SAMPLE:	2,067	100.0	1,060	693	314

3.2 Response outcomes

3.2.1 Response rates

An overall response rate of 28% was achieved for Group 2 in Wave 7 (includes 3 partially completed surveys) and 4% for Group 3 (includes 5 partially completed surveys). The refusal rate for Group 2 was 7%, and 2% for Group 3 with many of the refusals due to lack of interest in the research. However, contact was unable to be made with almost three-quarters (72%) of Group 3 either because of insufficient or incorrect contact details, or because contact attempts were unsuccessful (e.g. phone continuously not answered, emails not responded to, phone becomes disconnected). This rate was much lower at 29% for Group 2.

Table 8 Overall response rate (Group 2 & Group 3 only)

Overall response rate	Group 2		Group 3	
	n	%	n	%
Interviews	122	27.0	73	3.5
Partially complete	3	0.7	5	0.2
Refused	30	6.6	35	1.7
Contact made but interview not obtained	167	36.9	460	22.3
Subtotal contact made	322	71.2	573	27.7

⁸ Insufficient contact details to contact (n=1) respondent that had not been contacted since Wave 3

⁹ Insufficient contact details to contact (n=1) respondent that had not completed since Wave 3

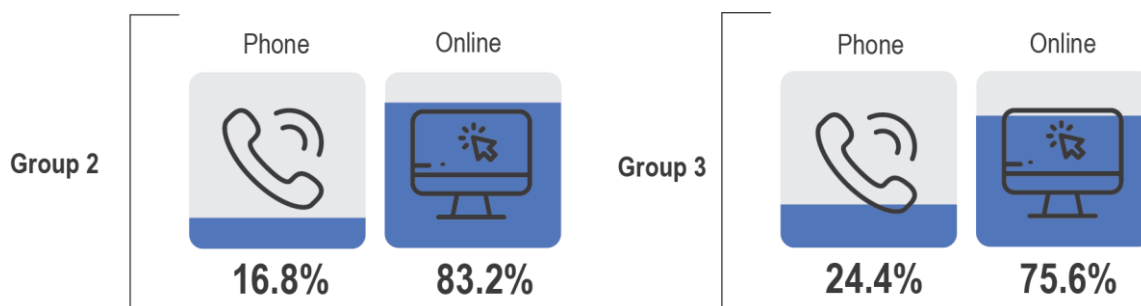
¹⁰ Insufficient contact details to contact (n=176) respondents within the additional ACU sample

Unable to track (insufficient/incorrect contact details)	92	20.4	1,358	65.7
No contact made (continual answering machine, no answer, disconnection)	38	8.4	136	6.6
Subtotal no contact made	130	28.8	1,494	72.3
TOTAL	452	100	2,067	100

3.2.2 Mode of completion

The proportion of respondents completing their Wave 7 interview by telephone varied between Groups 2 and 3. While 17% of Group 2 completed their interview by phone, almost one-quarter (24%) of Group 3 respondents completed with the assistance of telephone interviewer. All Group 2 and 3 respondents, regardless of when they last completed a survey, were more likely to complete the survey online.

Figure 5 Completion by mode (Group 2 & Group 3 only)



3.2.3 Response by reminder method

Overall, the initial email approach and first email reminder generated the most survey completions, particularly for those respondents who completed the survey in the previous wave. This is probably not surprising given that one would expect more recent completers to be more engaged and therefore many of these would have completed their survey prior to any reminders or telephone calls.

3.2.4 Response rate over time

Respondents who last completed an interview in Waves 5, 4 or 3 all had a similar rate of completion in the first four weeks of fieldwork (46%, 47% and 46%, respectively), as shown in the table on the following page. However, this proportion fell to 33% for respondents who had not taken part since Wave 2 (although the numbers were very small).

After the first four weeks, respondent completions from all waves of previous participation eased noticeably. For respondents who last took part in Wave 6 the average weekly completion rate generally decreased until the end of fieldwork. For those who last completed in Wave 4, 3, or 2 there were small increases in completion later in the fieldwork, after the initial decrease. This is most likely due to the CATI telephone interviewing hours being shifted to focus on Group 1 in the later stages of fieldwork.

Table 9 Overall response rate per week by last completed wave (Group 2 & 3 combined)

Week Number	Wave 5		Wave 4		Wave 3		Wave 2	
	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%
Week 1	9	8.2	3	5.9	3	9.1	0	0.0
Week 2	10	9.1	10	19.6	3	9.1	1	11.1
Week 3	15	13.6	7	13.7	6	18.2	0	-
Week 4	16	14.5	4	7.8	3	9.1	2	22.2
Subtotal complete Week 1 - Week 4	50	45.5	24	47.1	15	45.5	3	33.3
Week 5	8	7.3	5	9.8	1	3.0	1	11.1
Week 6	9	8.2	2	3.9	1	3.0	0	-
Week 7	3	2.7	4	7.8	2	6.1	0	-
Week 8	6	5.5	1	2.0	1	3.0	0	-
Subtotal complete Week 5 - Week 8	26	23.6	12	23.5	5	15.2	1	11.1
Week 9	9	8.2	2	3.9	4	12.1	0	0.0
Week 10	2	1.8	0	-	1	3.0	1	11.1
Week 11	0	0.0	0	-	0	-	0	-
Week 12	0	0.0	0	-	1	3.0	0	-
Subtotal complete Week 9 - Week 12	11	10.0	2	3.9	6	18.2	1	11.1
Week 13	3	2.7	2	3.9	0	-	0	-
Week 14	2	1.8	3	5.9	2	6.1	0	-
Week 15	6	5.5	0	-	0	-	1	11.1
Week 16	1	0.9	0	-	0	-	0	-
Subtotal complete Week 13 - Week 16	12	10.9	5	9.8	2	6.1	1	11.1
Week 17	1	0.9		-	0	-	0	-
Week 18	5	4.5	4	7.8	3	9.1	0	-
Week 19	2	1.8	2	3.9	1	3.0	1	11.1
Week 20	2	1.8	2	3.9	1	3.0	2	22.2
Subtotal complete Week 17 - Week 20	10	9.1	8	15.7	5	15.2	3	33.3
Week 21	0	-	0	-	0	-	0	-
Week 22	0	-	0	-	0	-	0	-
Week 23	1	0.9	0	-	0	-	0	-
Subtotal complete Week 21 - Week 23	1	0.9	0	-	0	-	0	-
Total	110	100	51	100	33	100	9	100

3.2.5 Call Outcomes

Overall, 3% of calls made to Group 2 and less than 1% of calls made to Group 3 resulted in a complete telephone survey. Around four-in-five of all calls made (80% for Group 2, 81% for Group 3) did not result in direct contact with the respondent or with someone that could verify whether the respondent's details were still correct.



4.0 Top-Up Records (Group 4 and Group 5)

4.1 Sample – Group 4

As noted in Section 1.1, the starting sample for the Our Lives survey was recruited by the University of Queensland in 2006, made up of people who had begun high school in Queensland that year. In Wave 7, Wallis attempted to establish contact with those individuals who did not have the opportunity to join the study despite being eligible to form a new 'top-up' group (Group 4).

Wallis sourced contact details from an external sample database provider of young people aged 25 to 27 years old currently residing in Queensland. The aim was to screen and recruit these potential respondents to join the Our Lives study in 2019.

Built within the survey instrument was a small number of screening questions to determine the sample members eligibility for the study. These questions screened the sample member to ensure they attended Year 8 at a Queensland high school in 2006. If the sample member was 'outside of scope' they were terminated from the survey.

A small initial pilot test of 499 records was conducted to determine the potential success of this exercise. After exhausting this first batch of sample, Wallis discovered many of the records were unable to be reached due to disconnected phone numbers and records being outside of scope (incorrect age or did not attend Year 8 in Queensland in 2006). After consulting with the sample provider about the issues regarding the quality of sample provided, two subsequent batches of sample (482 and 497 respectively) were provided to Wallis to test further.

Wallis sent a Primary Approach Email (PAE) to invite sample members to participate in a short 15-minute recruitment survey. Attempts were made to contact all sample members via any method available including: email, phone and SMS.

A decision was made by Wallis and ACU in early November 2019 after fully exhausting all three batches that the Group 4 pilot test would be concluded and an alternative strategy to recruit new top-up respondents would be implemented.

4.2 Response outcomes – Group 4

4.2.1 Response rates

A total of 1,478 respondents provided over three batches were approached to take part in the survey, with a total of 14 interviews completed.

Despite a rigorous email, SMS and telephone reminder calling regime, the completion rate of Batch 1 was much lower than anticipated (only one completion). The primary driver of this low completion rate was the inability to confirm the identity of, or make contact with, the named respondent in over three quarters (78%) of cases. Without being able to make contact with the record, Wallis was unable to screen to determine eligibility for the study, therefore rendering the record unusable.

A subsequent batch of 482 records were provided. Initially Batch 2 appeared to be better targeted to the required specifications (only five respondents screened out due to ineligibility), Wallis was successfully obtained five completions. The number of cases where contact was unable to be made with the named respondent grew to 82% (up from 78% in Batch 1).

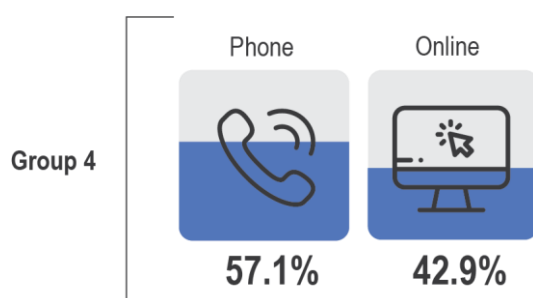
A third batch of sample totalling 497 records was provided to Wallis to test. Once again, the targeting of this group was improved (<1% terminated), and the number of completions rose to eight. There was, however, still a significant proportion of uncontactable records (76%). A summary of the response outcomes for this group is provided below in **Error! Reference source not found..**

After conducting three very thorough trials of this methodology using records from the sample database provider, it was decided not to pursue with this strategy and move on to engaging an external panel provider for top-up sample.

4.2.2 Mode of completion

While there were only 14 interviews completed among Group 4, more than half (57%) of these interviews were conducted over the phone with the assistance of a CATI interviewer.

Figure 6 Completion by mode (Group 4 only)



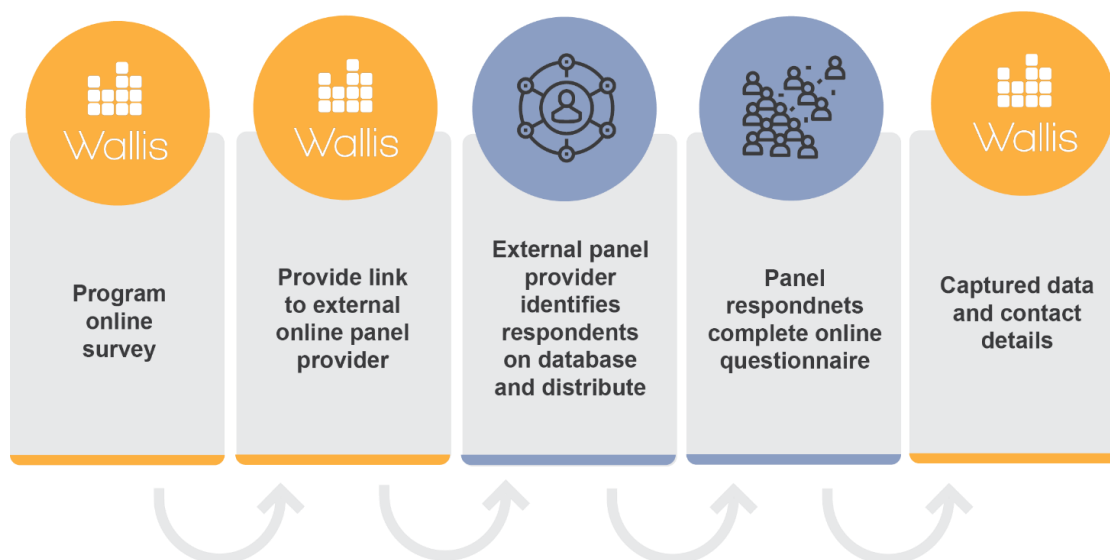
4.3 Sample – Group 5

In early December 2019, Wallis engaged the services of an external panel provider to assist with the recruitment of new top-up respondents that matched the same criteria of the original Our Lives cohort. The panel provider targeted people on their database currently living in Queensland aged 25-26 years old and successfully recruited 100 new respondents that met the screening criteria and completed the full 15-minute Our Lives Wave 7 survey online.

The survey was administered by Wallis through the panel online which included a link to the explanatory statement, detailing how their data would be managed and that if they agreed, Wallis would contact them again in two years' time to conduct the next Our Lives Wave 8 survey.

Figure 7 shows the overall process of the data capture for the Group 5 panel respondents.

Figure 7 Data capture flow chart of Group 5 respondents



4.4 Response outcomes – Group 5

The external panel provider successfully provided Wallis and ACU with 100 new respondents to join the Our Lives cohort. Of the 555 external panel respondents that engaged with the survey, 18% met the specifications of the research and completed the full 15-minute survey, agreeing to participate in the Our Lives survey in future waves.

A small number of respondents (12) completed a large proportion of the survey however filled in inadequate or false contact details. The provision of complete contact details (full name, at least one phone number and an email address) was a predetermined condition of a 'full survey completion' as they are required to be able to contact the respondent for future waves.

Just over two thirds (66%) of respondents that engaged with the survey were screened out due to not being in Year 8 in 2006 or not attending a high school in Queensland in that year. Other respondents that engaged with the survey but did not complete either did not proceed past the introductory page of the survey (11%) or dropped out at various points within the survey (3%).



5.0 Questionnaire Development, Briefing and Monitoring

5.1 Questionnaire design and development

The Our Lives questionnaire development began with an inception teleconference meeting which included staff from ACU and Wallis, on 13 June 2019. The initial 2019 questionnaire for the Wave 7 survey was developed by ACU in collaboration with Wallis prior to launching the survey.

Further changes and developments to the questionnaire, particularly around the short 15-minute survey and the new top-up group, continued through regular telephone discussions and emails between ACU and Wallis. The final questionnaire was approved on 28 August 2019.

5.1.1 New section: About you

Due to the introduction of a new top-up group, and the need to collect basic demographic data, there were a number of changes made to the 2019 survey instrument. In particular, a new section 'About you' was included at the beginning of the survey to screen new top-up respondents and determine their eligibility for the study. This was placed up-front so that if they were deemed ineligible, they did not proceed to the survey itself. Respondents who were part of the original Our Lives longitudinal cohort were able to skip this section and go directly to Section B: Study, Work and Careers.

5.1.2 Short survey

The Wave 7 survey was the first a short 15-minute survey was offered to some respondents. In order to reduce the questionnaire, a number of questions were 'skipped' by respondents in groups 2, 3, 4 and 5 to make completion more attractive and easier for these typically hard to reach respondents.

5.1.3 New questions in Wave 7

Various new topics and questions were introduced to the new Wave 7 questionnaire, these included:

- Desired job by 50 years of age
- North and South pole
- Rising sea levels
- Climate change
- Party they voted for at recent Federal Election
- Relationships with, and support from mother and father

An MSWord version of the questionnaire is appended (see Appendix 1). Main topic areas were as follows:

Figure 8 Questionnaire overview









5.2 Questionnaire setup

Prior to the piloting stage the questionnaire was set up for online and CATI completion and the following checking process was used:









- The questionnaire was set up by the Senior Data Analyst assigned to the project;
- CATI/Online questionnaire initially checked by the Wallis consultancy team;
- CATI/Online questionnaire checked by the Wallis Field Manager and Field Supervisors;
- CATI/Online questionnaire checked by the ACU Our Lives team;
- Feedback actioned by Senior Data Analyst.

5.3 Interviewer briefing

The Wave 7 interviewer briefing was conducted on 18 September 2019 with ten interviewers and one supervisor in attendance. The briefing followed the following format:

Stage 1	Introduction		5 minutes
Stage 2	Reading		30 minutes
Stage 3	PPT Presentation		1 hour
Stage 4	Group Led Testing		1 hour
Stage 5	Field Procedures		30 minutes
Stage 6	Individual Practice		30 minutes

All interviewers were actively involved in a Microsoft PowerPoint presentation. The presentation covered the following areas:

	Background and history of Our Lives
	Our Lives: Providing valuable insight
	New to Our Lives in 2019
	Behind the scenes
	How can respondents complete the survey online?
	Prize draw
	The questionnaire
	Sample management and call procedures

All interviewers and supervisors attending were provided with a hardcopy of the detailed briefing notes (interviewer instructions, Appendix 2) and a highlighter and given 30 minutes to read before the commencement of the presentation. They were asked to highlight their briefing notes and to identify any questions which they would like to share with the wider team at the completion of reading time. This format proved to be a successful way into the formal presentation.

Once again, Wallis was fortunate to have Dr Jonathan Smith from ACU attend the briefing by telephone and provide a client perspective of the project, particularly in regard to the study's

background and how it has evolved since Wave 6 in 2017. This proved to be a valuable part of the briefing, with interviewers expressing that having the client attend the session gave them a greater sense that they were part of the wider Our Lives team.

Following the introduction by Dr Smith, the interviewers were taken through the PowerPoint presentation which then led into group questionnaire practise session. During the group questionnaire practise session, a test version of the CATI survey was projected onto a screen and each interviewer took turns in asking a question. The Wallis consultancy team played the role of the 'respondent' to ensure a broad range of skips and questions were asked.

A briefing by the field manager regarding specific Our Lives field procedures followed. This was to ensure that the interviewers had a good understanding of the CATI appointment system and various CATI housekeeping instructions. The interviewers were then given the opportunity to conduct individual interview practice on the CATI system. This allowed each interviewer to conduct simulated interviews in order to gain a thorough understanding of the questionnaire before they started 'live' interviewing.

5.4 Help desk

1800 phone number

A 1800 phone number set up by Wallis was included on the PAL and email correspondence to encourage respondents to phone in to update contact details, request to have the link resent to a new email address, obtain further information on the survey, or make or change an appointment to complete the survey over the phone.

The Wallis 1800 number was managed and monitored by the field supervisors and was attended during the hours of 9am to 6pm Monday to Friday and most evenings and weekends, with an answering machine service for calls received out of operating hours. The 1800 number is open all year to allow respondents to contact Wallis if they would like to update their contact details during the year.

Our Lives inbox

Two dedicated Our Lives email addresses remain available to respondents, one managed by ACU and the other managed by Wallis.

A team of Wallis staff responded to general queries and in some cases requests to be removed from the survey. During the 2019 survey 31 emails were received from Our Lives respondents, and were a mix of opt-outs, updating contact details, and requests for assistance completing the survey online. The Our Lives inbox is also open all year to allow respondents to contact Wallis if they would like to update their contact details during the year.

5.5 Interviewer debrief

A debriefing session was conducted on the on 5 December 2019. Two interviewers provided their feedback. Dr Jonathan Smith from ACU attended the debrief where interviewers were able to share their feedback on the Wave 7 survey and provide some suggested modifications for the Wave 8 survey instrument.

5.6 Monitoring data quality

Online interviews can occur at any time of the day and night. Our approach is to look at batches as they come in, especially those responses and response patterns for people who have not completed the interview. We download the data and identify any respondents that need to be followed up either with a reminder to complete or a telephone interview. We are also able to remove any interviews where respondents have clearly not been answering appropriately (either answering too quickly, or choosing the same response repeatedly – so called, flat lining).

Five percent of each interviewer's work was monitored using CATI monitoring facilities, which enable the supervisor to view the interview on a monitor whilst listening to the interviewer and respondent. Wallis maintains accreditation to the ISO 20252 standard, specifically designed for Market and Social Research companies. The standard requires that at least 5% of all interviews must be monitored by listening to at least 75% of the interview. Wallis exceeds the standard by also aiming to monitor every interviewer during every shift.

By monitoring interviewers during each shift, supervisors are able to ensure:

- all instructions are followed and the questions are asked as scripted;
- responses are recorded accurately, and
- the interviewer explains the purpose of the survey, identifies themselves and the client and is polite and well-mannered at all times.

The software at Wallis allows the recording of interviews from the point at which permission is granted by the respondent (as early in the interview as possible). This facility allows Wallis field management and project managers to review interviews and follow up if there are any quality issues. Recorded interviews are used as a training facility to improve the performance of our interviewing staff and to ensure that they are praised for positive experiences and counselled if correct procedures are not being adhered to.

This comprehensive approach to survey monitoring has the advantage that supervising staff are alerted very quickly to any interviewer who may be having difficulty with some aspect of the questionnaire (or their technique). If this occurs, the interviewer can be counselled in the early stages of fieldwork. Importantly, it also assists supervisors in providing positive reinforcement to those who are performing at an above average level and are 'raising the bar' for all interviewing staff.¹¹

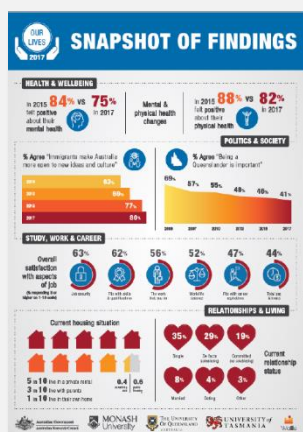
¹¹ Recordings are also invaluable in the accurate transcription and comprehension of open-ended responses, at the coding stage of data processing.

6.0 Sample Management

The following section details the data collection process for Our Lives Wave 7. The data collection period began as soon as sample members received their first invitation, the Primary Approach Letter (PAL) mailed on 6 September 2019. Telephone follow-up was completed on 31 January 2020 and the online survey closed on 3 February 2020.

6.1 Sample management in-between Waves

In addition to the Wave 6 interview in 2017, Wallis have kept in touch with the Our Lives respondents (Group 1, 2 and 3) in the following ways:



Wave 6 Snapshot of Findings (December 2017)

An end of year snapshot of results was made available to all Wave 6 sample members with an active email address or mobile phone number. For those respondents who were yet to complete the survey, this served as the final reminder to contribute to the survey before closing. Wallis developed this attractive design based on some key results as selected by the Our Lives survey team.



Happy New Year Postcard (January 2019)

Postcard to in January 2019 with a Happy New Year message, included a link to the new Our Lives website ourlives.org.au. Around this time the Our Lives survey team that had previously operated out of Monash University moved to the Australian Catholic University (ACU). The same core team still works on the project, however now they are based out of ACU.



Friends & Family Recruitment Survey Pilot (December 2019)

In December 2018, Wallis conducted a small pilot recruitment activity. A random sample of 100 records were contacted by telephone asking them if they would be willing to refer a friend they were in year 8 at high school with to join Our Lives. If the respondent said yes, they would then be asked to forward on a link to their friend to complete a recruitment survey that collected basic contact details and demographic information.

6.2 Refreshed Our Lives 'Look and Feel'

Building on the new Our Lives branding introduced in Wave 6, Wallis' in-house graphic designers refreshed the existing eye-catching branding through all visual aspects of the online survey and approach materials. Ensuring that the online survey and all communications – invitations and reminders - were consistent, memorable and easily recognisable to all sample members.

As the Our Lives logo was updated when the survey team moved from Monash University to the ACU, all of the correspondence was updated to introduce the new logo and university branding.

Figure 9 Online Survey (Wave 7) 2019

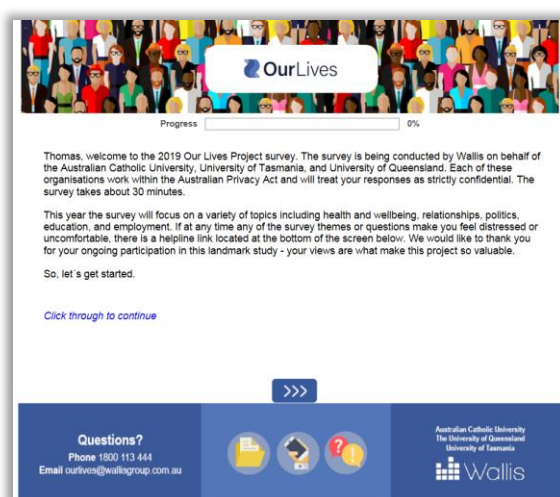


Figure 10 Email header used for Primary Approach Email (PAE) and reminders



6.3 Survey invitations

The specific contact procedures adopted for the Our Lives Wave 7 survey are discussed in detail below. Surveys completed following an invitation were monitored daily and the sample management system was automatically updated to ensure that respondents who had fully completed an online survey were not sent any reminder emails or SMS, or followed-up by telephone at a later stage. Please note that all survey invitations and reminders sent to Group 5 respondents were managed by the external panel provider.

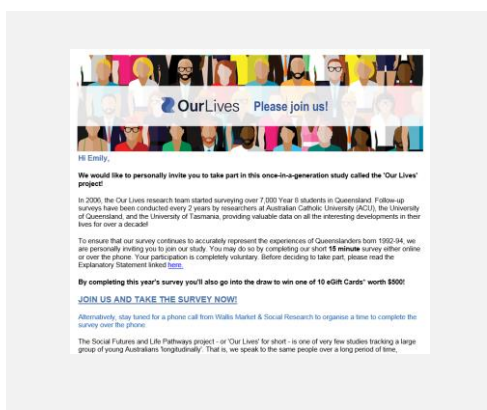


Primary Approach Letter

A Primary Approach Letter (PAL) was sent to all recipients with a postal address on 6 September 2019.

The text was slightly different among groups (particularly for Group 4 Top-Up) and included an Explanatory Statement from ACU. Generally, the PAL included:

- Web address to access survey online
- The respondent's unique Personal Identification Number (PIN)
- the 1800 Toll Free contact number for survey queries;
- Details of the dedicated Our Lives email addresses and web pages for both Our Lives and Wallis, which participants could use to gather more information about the study, update contact details or ask any queries;
- Contact details for ACU Human Research and Ethics;
- Details of the prize draw.

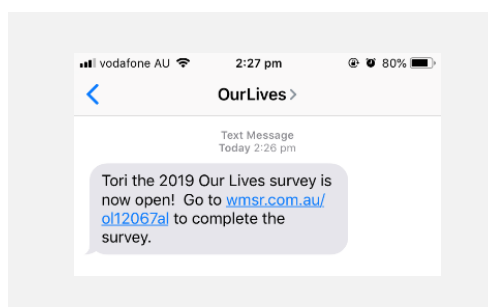


Email Invitation

On the 11 September 2019 the email invitation was sent to sample members with an active email address.

Again, the content was targeted based on what group the respondent fell into. The email included information such as a reminder of the study, the importance of their continued participation (or re-entry), a link to the survey, a link to the Explanatory Statement, a link to the prize draw terms and conditions and contact details for any queries.

Additional email reminders were sent on various dates throughout the survey period.



SMS Invitation

An approach SMS was sent to respondents with a mobile number on 16 September 2019.

The SMS was sent from the same 'OurLives' alpha tag (a way of giving an SMS messages a unique 'sender' name) and included the sample member's unique survey link as well as the Wallis toll free 1800 number and Our Lives email contact details.

Follow up SMS reminders were sent at selected times throughout the survey period.

6.4 Survey reminders

Throughout the data collection period, a number of reminders were scheduled. As previously mentioned, the reminders were either in the form of a phone call, email or SMS. Wallis distributed all email and SMS reminders throughout the survey period.

The completed online surveys were monitored daily and the sample management system was automatically updated to ensure that respondents who had fully completed an online survey were not recontacted by telephone and were not sent any reminder emails or reminder SMS. Wallis was also able to keep track of survey members who had commenced their survey online but did not complete it entirely. In this case, Wallis then continued to contact these survey members to remind them to complete the survey either over the phone or online.

6.4.1 Email reminders

The initial invitations were followed by email reminders where email addresses were available. All respondents that had not yet completed their survey received reminder emails. A total of up to seven reminder emails were sent, with the first reminder being sent on 26 September 2019.

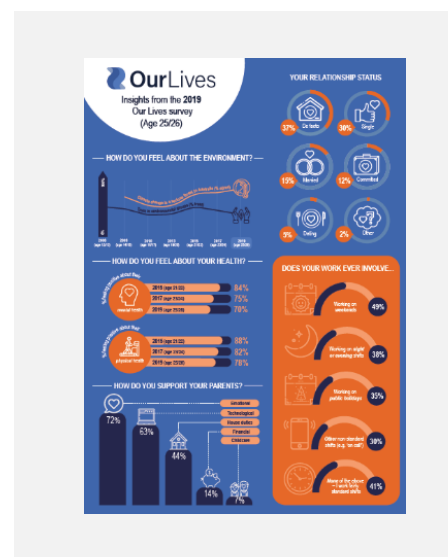
6.4.2 SMS reminders

Where a mobile number was available, an SMS reminder was sent advising that contact had been attempted and to remind them to participate in the study. The SMS also provided a personalised link to the survey and listed the Wallis 1800 number and email address to contact with any queries. The SMS was sent from the 'OurLives' Alphanag so that respondents could identify who was sending them the messages. Eight rounds of scheduled SMS reminders were sent, each using tailored language matching the timeline of the survey.

6.4.3 Infographic Snapshot

Once again the Wallis in-house graphic design team created an eye-catching end of year snapshot containing interim topline results from the Wave 7 survey collected. The cohorts changing feelings about climate change were displayed, including other key questions such as relationship status, working arrangements, mental and physical health, and support received from parents.

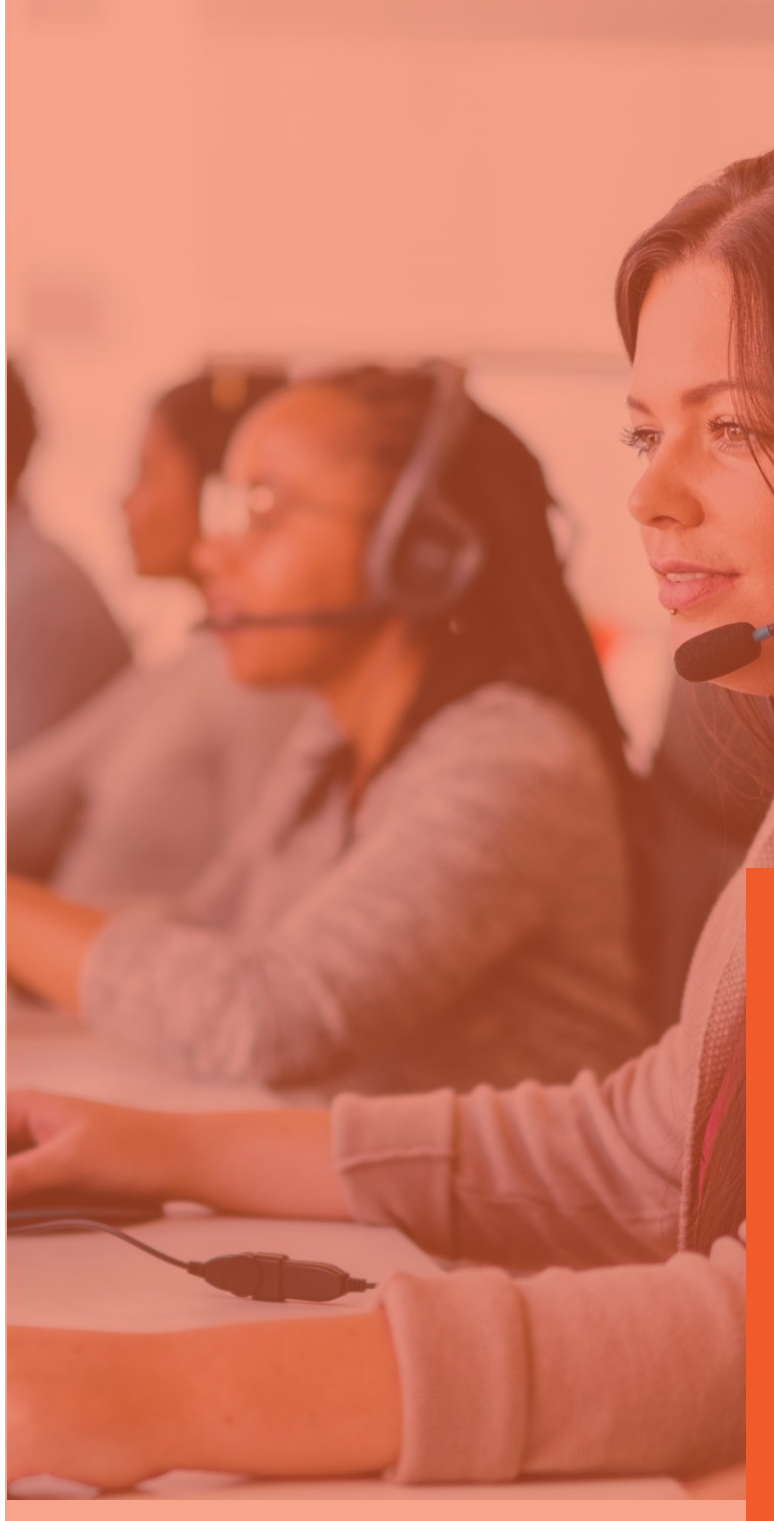
The infographic was distributed to all respondents by email on 28 November 2019. For respondents yet to complete the survey Wave 7 survey, the snapshot also served as a reminder to complete the survey before fieldwork closes.



6.5 Continuation of the Prize Draw

All sample members completing the survey before the day of the prize draw were given the chance of winning one of ten \$500 eGiftcards by completing the survey before the day of the prize draw. The total prize pool was \$5,000 worth of gift cards.

The prize draw was conducted at the premises of Wallis at 11am on 13 December 2019. Winners were notified by telephone and/or email using the most recent contact details provided. eGift cards were sent by email to the address nominated by the respondent. Winners names were advertised on the survey participants' section of the of the Our Lives website on 23 February 2020.



7.0 Conclusion

In conclusion, 2,042 respondents participated in the Our Lives Wave 7 2019 survey (2,001 completing the full survey and 41 partial completes), a solid achievement that exceeded the target set out by ACU of 2,000 completions.

There were a number of significant changes implemented in Wave 7 of the Our Lives survey that attributed to this achievement.

In early 2019, the Our Lives study moved from Monash University to the Australian Catholic University (ACU) and launched a new website. Respondents were sent a postcard using the new Our Lives branding, and included a link to the new website, encouraging them to view the latest reports and keep their contact information updated.

The study also introduced a new compact survey of 15 minutes to be offered to respondents that had previously been difficult to reach or convince to participate. During the interviewer debrief, it was mentioned on a number of occasions that respondents were more willing to participate and re-join the study knowing it would only take roughly half the time of their previous survey.

For the first time since the surveys inception, two trials were conducted in an attempt to bring in new respondents to the Our Lives survey. The first using contact information via a database provider, and the second a panel provider. Through the combined efforts of both these top-up trials, 114 respondents have been introduced into the eligible pool of Our Lives respondents to be surveyed in future waves.

This year, the existing Our Lives sample was broken down into three groups to assist with tailoring approach, reminder and calling regimes to the respondents level of experience with Our Lives.

Unsurprisingly, a very high overall response rate of 85% for Group 1 (completed Wave 6 survey) was achieved. These respondents were more likely to complete their survey online with nearly one third (31%) of respondents completing the survey online

within the first few days of receiving their invitation.

With limited up-to-date contact information available, Group 2 and 3 respondents once again proved to be very challenging to reach and to engage in 2019 achieving respectable response rates of 28% and 4% respectively. Despite effectively targeted communications detailing reasons why it is important to re-join Our Lives, the lack of available contact information was the major barrier to completing surveys with these groups. To improve the quality of the sample for these groups, Wallis provided respondents contact information to a database provider to either append additional updated contact information, or confirm existing details.

When considering records to be fielded for the Wave 8 survey in 2021, we would recommend that these records should not be fielded (unless contact was made directly with the respondent in 2019). While we believe it was certainly worthwhile in Wave 7 to attempt to contact these groups (particularly those in Group 3) once more, as demonstrated by the response outcomes in Section 3.2, Wallis has gone to great efforts to exhaust this sample and believe that there is little to be gained from attempting to contact records that have not been confirmed as 'live' in over four years.

It has been a pleasure to work on the Our Lives project during 2019 and Wallis is very proud of the achievements made to the project to date.

APPENDIX 1

Wave 7 (2019) Questionnaire

**AUSTRALIAN CATHOLIC UNIVERSITY
OUR LIVES
WAVE 7**

PHONE NUMBER RESPONDENT NAME OTHER PHONE NUMBER
CONTACT 1 NAME PHONE NUMBER RELATIONSHIP

INTRODUCTION

Good My name is from Wallis, Market and Social research. May I speak to (RESPONDENT NAME)

WHEN YOU MAKE CONTACT WITH RESPONDENT:

INTRO1

(Good My name is from Wallis.)

PROGRAMMER NOTE: IF CALLING A MOBILE NUMBER INSERT:

I realise I am calling you on your mobile, is it safe for you to speak now? Can I confirm you are not driving?

(IF DRIVING OR NOT SAFE, ARRANGE APPOINTMENT)

CLASSIFY RESPONDENT GROUP

CORE (W6 OR W5) = 1

SHORT W5 = 2

W1-W4 = 3

NEW = 4

CATI: I'm calling in relation to your participation in the 2019 Our Lives Project. Hopefully you have received your [LETTER/EMAIL/SMS] recently inviting you to participate ([IF GROUPS 1-3] again) in this survey.

The survey is being conducted by Wallis on behalf of Australian Catholic University, University of Tasmania, and University of Queensland. Each of these organisations work within the Australian Privacy Act and anything you tell me will be confidential. The survey takes about [IF SHORT W5 / W1-W4 / NEW GROUPS, display "10-15 minutes"] [IF CORE GROUP, display "30 minutes"] on average.

GROUP 4 ONLY: CATI NOTE: If respondent completed high school, they would have been in the graduating class of 2010

This year the survey will focus on a variety of topics including health and wellbeing, relationships, politics, education and employment.

If you don't have your link to complete it online, I can send you another one, or we can continue by phone now if you prefer.

01	Will continue with CATI	
52	Respondent Refusal (Record reason)	TERMINATE
41	Appointment required for CATI	MAKE APPT
42	Will do it online	MAKE APPT FOR 1 WEEK
43	Prefers online- email or SMS link	MAKE APPT

IF NECESSARY: There will be a prize draw for all Our Lives members who complete their interview, either online or on the phone, before the 13 December 2019. Details of the draw were in the letter we sent recently, to let you know about this year's survey. There will be 10 \$500 gift cards to be won.

CAWI: [FNAME], welcome to the 2019 Our Lives Project survey. The survey is being conducted by Wallis on behalf of the Australian Catholic University, University of Tasmania, and University of Queensland. Each of these organisations work within the Australian Privacy Act and will treat your responses as strictly confidential. The survey takes about [IF SHORT W5 / W1-W4 / NEW GROUPS, display "10-15 minutes"] [IF CORE GROUP, display "30 minutes"].

This year the survey will focus on a variety of topics including health and wellbeing, relationships, politics, education, and employment. If at any time any of the survey themes or questions make you feel distressed or uncomfortable, there is a helpline link located at the bottom of the screen below.

We would like to thank you for your [IF CORE /SHORT W5 / W1-W4 GROUPS, display "ongoing"] participation in this landmark study - your views are what make this project so valuable. So, let's get started.

CATI MONITORING QUESTION

M1 This call will be recorded and may be monitored for quality control purposes. If you do not want this call to be monitored, please say so now.

DO NOT READ OUT

01 Monitoring allowed

02 Monitoring NOT allowed

SCREENING QUESTIONS FOR NEW RESPONDENTS

The following questions are to confirm your eligibility for this study.

Pre1 What is the name of the Queensland secondary school in which you started Grade 8?

01 Please specify

99 Don't know

Pre2 In which year did you start at this school?

PROGRAMMER NOTE: IF YEAR IS OTHER THAN 2006 TERMINATE: (For this study we need to hear from those who were in Year 8 in 2006 (or graduating class of 2010). Thank you for your time.)

01 Please specify **[ONLY ALLOW FOR 4 DIGITS]**

99 Don't know

Pre3 What is your date of birth?

01 DD / MM / YYYY

99 Don't know

SECTION A: ABOUT YOU (NEW RESPONDENTS ONLY)

First off, we'd like to ask some background information about yourself.

A1 What is your gender?

01 Female

02 Male

98 Prefer not to say

95 Prefer to self-describe (Please specify)

A2 What country were you born in?

01 Australia

95 Other (Please specify)

A3 What country was your mother born in?

01 Australia

95 Other (Please specify)

A4 What country was your father born in?

01 Australia

95 Other (Please specify)

A5 Are you an Aboriginal or Torres Strait Islander person?

CATI: PROMPT IF NECESSARY

01 Yes, Aboriginal

02 Yes, Torres Strait Islander

03 Yes, both

04 No

A6 What is your mother's highest level of education?

CATI: PROMPT IF NECESSARY

01 Primary school

02 Secondary school

03 Vocational (e.g. apprenticeship, TAFE certificate/diploma)

04 Bachelor's degree

05 Postgraduate degree (e.g. Master's or PhD)

95 Other (Please specify)

99 Don't know

A7 What is your father's highest level of education?

CATI: PROMPT IF NECESSARY

01 Primary school

02 Secondary school

03 Vocational (e.g. apprenticeship, TAFE certificate/diploma)

04 Bachelor's degree

- 05 Postgraduate degree (e.g. Master's or PhD)
96 Other (Please specify)
99 Don't know

SECTION B: STUDY, WORK & CAREERS

In the following section, we'd like to ask you some questions about work and study.

**W1-W4 GROUP AND NEW GROUP, GO TO B1
ELSE GO TO PRE B3**

- B1 Did you complete Year 12?
01 Yes
02 No

IF B1 = 01 CONTINUE, ELSE GO TO B3

- B2 When completing Year 12, did you receive an Overall Position (OP), an ATAR score, or an International Baccalaureate Diploma (IBD)?
01 Overall Position (OP): _____ (RANGE 1 – 25)
02 International Baccalaureate Diploma (IBD): _____ (RANGE 24-45)
03 Australian Tertiary Admission Rank (ATAR) _____ (RANGE 0-99.95)
97 Did not receive one of these

**PRE B3
CORE GROUP AND SHORT W5 GROUP GO TO B3, ELSE GO TO B7**

STUDYING AT WAVE 5 OR WAVE 6 ASK B3, ELSE GO TO B7

DEFINITION OF CURRENT STUDY LEVEL AND FIELD OF STUDY:

If interviewed in Wave 6: If Wave 6 C5=01, carry forward from Wave 6 sample / if Wave 6 C9 answered, derive from Wave 6 C9

If interviewed in Wave 5: derive from sample prepared for Wave 6

- B3 At your last interview in (DATE OF LAST INTV) we recorded that you were doing (CURRENT STUDY LEVEL + FIELD OF STUDY), was that correct?
01 Yes GO TO B4
02 No GO TO B7
- B4 What was the outcome of those studies? Are you still doing it? Or did you complete it, withdraw from it, fail, defer your studies, or change to a different course?

CATI: READ OUT

- 01 Still doing GO TO B9
02 Completed GO TO B5
03 Withdrew GO TO B5
04 Failed GO TO B5
05 Deferred GO TO B5
06 Changed to another course GO TO B7

IF B4 = 2-5, CONTINUE

- B5 Which month and year did this outcome take place?

Month	Year

- B6 Since that outcome occurred, have you begun or attempted any other new study?

NOTE: This can include apprenticeships, traineeships, or study at university, TAFE or any other educational institution.

- 01 Yes GO TO B7
02 No GO TO B17

ALL GROUPS ANSWER B8 EXCEPT IF B4=1 OR B6=2

B7 Are you [IF B4=6 OR B6=1, display “still”] currently studying [IF B4=6, display “the course you changed to? If you have changed multiple times, please answer for the course you most recently changed to”]?

NOTE: This can include apprenticeships, traineeships, or study at university, TAFE or any other educational institution.

01 Yes

02 No W1-W4 GROUP AND NEW GROUP GO TO B13, ELSE GO TO B17

B8 What is the level of the study you are currently undertaking?

CATI NOTE: READ IF NECESSARY

CAWI NOTE: Please select one only

01 Certificate – Level I

02 Certificate – Level II

03 Certificate – Level III

04 Certificate – Level IV

05 Certificate – Not known

06 Diploma

07 Advanced diploma or Associate Degree

08 Bachelor Degree (without Honours)

09 Bachelor Degree (with Honours)

10 Graduate Certificate

11 Graduate Diploma

12 Masters' Degree

13 Doctoral Degree

95 Other (SPECIFY _____)

B9 Are you studying mostly full-time or part-time?

01 Full-time

02 Part-time

IF B4=1, GO TO B17

IF SHORT W5 GROUP, GO TO B17

IF W1-W4 OR NEW GROUP, GO TO B13

B10 What is the name of the course you are doing now?

RECORD VERBATIM

B11 What is your main area of study in this course?

RECORD VERBATIM

B12 Which month and year did you begin this course?

Month	Year

CATI: IF MONTH NOT KNOWN RECORD 99, IF MONTH AND YEAR NOT KNOWN PROBE FOR BEST GUESS OF YEAR, ELSE RECORD 99/99

IF W1-W4 GROUP OR NEW GROUP CONTINUE; ELSE GO TO B17

(IF B7=1 display “Excluding any study you may be currently undertaking.”)

B13 Have you begun or attempted any (IF B7=1 “other”) study since leaving high school?

01 Yes

02 No

IF B13=01 CONTINUE, ELSE GO TO B17

B14 What is the highest level of study you have attempted since leaving secondary school?

CATI: READ IF NECESSARY

CAWI: Please select one option below

01 Certificate – Level I

02 Certificate – Level II

03 Certificate – Level III

04 Certificate – Level IV

05 Certificate – Not known

06 Diploma

07 Advanced diploma or Associate Degree

08 Bachelor Degree (without Honours)

09 Bachelor Degree (with Honours)

10 Graduate Certificate

11 Graduate Diploma

12 Masters' Degree

13 Doctoral Degree

95 Other (SPECIFY _____)

B15 What was the outcome of those studies? Did you complete it, withdraw from it, fail, defer your studies, or change to a different course?

CATI: READ OUT

01 Completed

02 Withdrew

03 Failed

04 Deferred

05 Changed to another course

B16 Which month and year did this outcome take place?

Month	Year

CATI: IF MONTH NOT KNOWN RECORD 99, IF MONTH AND YEAR NOT KNOWN PROBE FOR BEST GUESS OF YEAR, ELSE RECORD 99/99

ALL

Now we'd like to ask about your participation in work...

B17 Are you currently working in a paid job?

01 Yes

02 No GO TO PRE B19

B18 Do you currently have more than one job?

CATI NOTE: If answer 'yes', ask "Is that 2 jobs or more than 2 jobs"

01 Yes, I have 2 jobs

02 Yes, I have more than 2 jobs

03 No

DEFINITION OF WORKING IN LAST WAVE:

If interviewed in Wave 6: Derive *WORKING IN LAST WAVE* if C20=01
If interviewed in Wave 5: derive from sample prepared for Wave 6

DEFINITION OF EMPLOYER FROM SAMPLE:

If interviewed in Wave 6 use C35A if employed (C20=01) and C25B ≠ 01 (Version 2) or C25A ≠ 01 or 04 (Version 1); otherwise if employed in Wave 6 (C20=01) in continuing employment (C25A=01 or 04 or C25B=01) use Employer Name from sample prepared for Wave 6. If C25A=04 use revised employer name.
If interviewed in Wave 5, derive from sample prepared for Wave 6.

PRE B19

CORE GROUP, WORKING IN LAST WAVE & NOW NOT WORKING, GO TO B19

CORE GROUP, WORKING IN LAST WAVE & STILL WORKING, GO TO B22

CORE GROUP, NOT WORKING IN LAST WAVE & NOW WORKING, GO TO B27

W1-W4 GROUP / SHORT W5 GROUP / NEW GROUP AND NOW WORKING GO TO B32

ALL OTHERS NOT WORKING, GO TO B42

CORE GROUP, IF WORKING IN LAST WAVE & NOW NOT WORKING

B19 At your last interview in (**INTERVIEW DATE**), you told us you were working for (**EMPLOYER FROM SAMPLE**). Which month and year did you finish that job?

Month	Year

CATI: IF MONTH NOT KNOWN RECORD 99, IF MONTH AND YEAR NOT KNOWN PROBE FOR BEST GUESS OF YEAR, ELSE RECORD 99/99

B20 Was it your choice to leave that job, did you have to stop because the employer was going out of business, or were you laid off or forced to stop for some other reason?

SINGLE RESPONSE

- | | |
|--|-----------|
| 01 Chose to stop | GO TO B21 |
| 02 Going out of business | GO TO B42 |
| 03 Laid off/forced to stop for some other reason | GO TO B42 |

B21 What was the main reason you left that job?

- 01 Found job with better pay or hours
- 02 Found a job better suited to your skills
- 03 Found job with better career prospects
- 04 Not satisfied with pay or hours of work
- 05 The job did not match your skills or qualifications
- 06 You weren't happy with the job prospects in that industry
- 07 You didn't get on with your boss or other people at work
- 08 Reasons to do with study
- 09 Health or personal reasons
- 10 Went to live somewhere else
- 11 Temporary or seasonal job
- 95 Other (SPECIFY _____)

NOW GO TO B42

CORE GROUP, IF WORKING IN LAST WAVE & STILL WORKING

B22 At your last interview in (**INTERVIEW DATE**), you told us you were working for (**EMPLOYER FROM SAMPLE**). Do you still have that job?

- | | |
|--|-----------|
| 01 Yes | GO TO B23 |
| 02 No | GO TO B24 |
| 03 Didn't have a job at the last interview | GO TO B27 |
| 04 Yes – same job but company name has changed (SPECIFY _____) | GO TO B23 |

B23 Is this still your main job at present? That is, the job in which you usually work the most hours each week?

- | | |
|--------|-----------|
| 01 Yes | GO TO B27 |
| 02 No | GO TO B27 |

IF B22=02 CONTINUE, ELSE GO TO B27

B24. Which month and year did you finish that job?

Month	Year

CATI: IF MONTH NOT KNOWN RECORD 99, IF MONTH AND YEAR NOT KNOWN PROBE FOR BEST GUESS OF YEAR, ELSE RECORD 99/99

B25 Was it your choice to leave that job, did you have to stop because the employer was going out of business, or were you laid off or forced to stop for some other reason?

SINGLE RESPONSE

- | | |
|--|-----------|
| 01 Chose to stop | GO TO B26 |
| 02 Going out of business | GO TO B27 |
| 03 Laid off/forced to stop for some other reason | GO TO B27 |

IF B25=01 CONTINUE, ELSE GO TO B27

B26 What was the main reason you left that job?

- 01 Found job with better pay or hours
- 02 Found a job better suited to your skills
- 03 Found job with better career prospects
- 04 Not satisfied with pay or hours of work
- 05 The job did not match your skills or qualifications
- 06 You weren't happy with the job prospects in that industry
- 07 You didn't get on with your boss or other people at work
- 08 Reasons to do with study
- 09 Health or personal reasons
- 10 Went to live somewhere else
- 11 Temporary or seasonal job
- 95 Other (SPECIFY _____)

CORE GROUP AND WORKING CONTINUE, ELSE GO TO PRE B32

We'd like to ask you some questions about [IF B18=03 "your present job" / IF B18=01-02 "your main job (that is, the job which you usually work the most hours each week)"]

B27 Including any paid or unpaid overtime, how many hours per week do you usually work in this job?

- 01 Hours per week

INTERVIEWER: ENTER NUMBER GIVEN BELOW IN RANGE 1 TO 100

--	--	--

999 Hours vary

IF B27=999 CONTINUE, ELSE GO TO B29

B28 Including any paid or unpaid overtime, how many hours **per week do you work on average** over a usual 4-week period from this job?

INTERVIEWER: ENTER NUMBER GIVEN BELOW IN RANGE 1 TO 100

INTERVIEWER: ENCOURAGE BEST GUESS

--	--	--

B29 For this job, what is the total gross amount of your pay in your usual pay period, before tax or anything else is taken out?

01 Enter amount (whole \$)

--	--	--	--	--	--

97 Nil

98 (DO NOT READ) Prefer not to say

99 (DO NOT READ) Don't know

IF B29=01 CONTINUE, ELSE GO TO B31

B30 And what period does that cover?

CATI: PROMPT IF NECESSARY

01 Hour

02 Week

03 Fortnight

04 Month

05 Year

B31 Does your work ever involve: (All that apply)

CATI: READ OUT

01 Working night or evening shifts

02 Weekend work

03 Working public holidays

04 Other non-standard shifts (e.g. 'on call', as needed, task-based)

05 None of the above - I work fairly standard shifts (**EXCLUSIVE**)

99 (DO NOT READ) Don't know

PRE B32

IF W1-W4 GROUP / SHORT W5 GROUP / NEW GROUP & WORKING, display: We'd like to ask you some questions about **[IF B18=3 "your present job" / IF B18=1-2 "your main job (that is, the job which you usually work the most hours each week)"]**

ALL WORKING

B32 Which of these categories best describes your type of employment contract for this job?

CATI: READ OUT

01 Employed on a fixed-term contract

02 Employed on a casual basis

03 Employed on a permanent or ongoing basis

04 Self-employed (including freelancing, task-based contracts or 'gigs')

99 (DO NOT READ) Don't know

**IF MAIN JOB SAME AS LAST INTERVIEW (B22=01 or 04) & B23 = 01, GO TO B36
ALL OTHERS WORKING (NEW OR UNRECORDED MAIN JOBS) CONTINUE**

B33A Who do you work for in this job?

CATI: RECORD BUSINESS NAME OR EMPLOYER. IF SELF-EMPLOYED, RECORD BUSINESS NAME

CAWI: (This will make it easier to ask you about your employment in the future.

Examples: Woolworths, Brighton Primary School, Department of Health)

RECORD VERBATIM

98 (DO NOT READ) Prefer not to say

B33B/C What kind of work do you do in this job? That is, what is your occupation called and what are the main tasks and duties you undertake in this job?

INTERVIEWER NOTE: Obtain full title. Try to avoid one-word answers. For example: "shipping clerk", not just "clerk", "dairy farmer", not just "farmer", and "builder's labourer", not just "labourer".

OCCUPATION TITLE

INTERVIEWER NOTE: For example: recording accounts, frying fish and chips, operating plastic extruding machine

MAIN TASKS DUTIES

B34 Which month and year did you begin this job?

Month	Year

CATI: IF MONTH NOT KNOWN RECORD 99, IF MONTH AND YEAR NOT KNOWN PROBE FOR BEST GUESS OF YEAR, ELSE RECORD 99/99

CORE GROUP & WORKING CONTINUE, ELSE GO TO B42

B35 How did you get this job?

SINGLE RESPONSE

01 Got it through a relative, friend or acquaintance

02 Job was advertised (e.g. newspaper or website such as SEEK)

03 Approached employer to ask if jobs available

04 Employer approached me

05 Through a recruitment agency

06 Through an unpaid internship, traineeship or work experience placement

07 Through an online gig/crowd work platform (e.g. Freelancer or Uber)

08 Through school / college / university

09 Started my own business

95 Other (please specify) _____

IF MAIN JOB SAME AS LAST INTERVIEW (B22=01 OR 04) & B23=01 CONTINUE, ELSE GO TO B39

B36 [CATI: I have a few] [CAWI: Now some] questions about how your job with (**EMPLOYER FROM B22=04 OR SAMPLE**) might have changed since your last interview. Compared to last year in this job, is the type of work you do more-skilled, less-skilled or is it about the same?

01 More skilled

02 Less skilled

03 About the same

- B37 Would you say you have more or less responsibility, or is it about the same?
- 01 More responsibility
 - 02 Less responsibility
 - 03 About the same
- B38 In your job with **(EMPLOYER FROM B22=04 OR SAMPLE)**, have you had a promotion since (your last interview)?
- 01 Yes
 - 02 No
 - 98 (DO NOT READ) Don't know

IF CORE AND WORKING CONTINUE, ELSE GO TO C42

- B39 Here are some questions about how satisfied or dissatisfied you are with different aspects of your job. [IF B18 = 1-2: "for these questions, we are only interested in your main job"]. Please use a scale from 1 to 10 scale, where 1 means not satisfied at all and 10 means very satisfied. . How satisfied are you with...

- A. Your total pay and hours?
- B. Your job security?
- C. The work itself (what you do)?
- D. The fit with your skills and qualifications?
- E. The fit with your career aspirations?
- F. The flexibility available to balance work and non-work commitments?
- G. All things considered, how satisfied are you with your job?

Not satisfied at all										Very satisfied
01	02	03	04	05	06	07	08	09	10	
o	o	o	o	o	o	o	o	o	o	

- B40 At any time in the last 4 weeks have you actively looked for a new job?
- 01 Yes
 - 02 No
 - 99 (DO NOT READ) Can't say/Don't know
- B41 If you could choose the total number of hours you work each week, and taking into account how that would affect your income, would you prefer to work...
- CATI: READ OUT**
- 01 Fewer hours than you do now?
 - 02 About the same hours as you do now?
 - 03 Or more hours than you do now?

ALL

- B42 Have you undertaken any of the following types of unpaid work in the past two years?
- Select all that apply**
- 01 Industry placement arranged by educational institution
 - 02 Other form of unpaid internship, traineeship or industry work experience placement
 - 03 Volunteered with a non-profit organisation
 - 97 None of the above
 - 99 (DO NOT READ) Can't say/Don't know

ALL NOT WORKING (B17=02) CONTINUE, ELSE GO TO B44

- B43 What is the MAIN reason you aren't currently in paid work?
- 01 Study commitments
 - 02 Family/carer/home commitments (includes pregnancy)
 - 03 Working as unpaid trainee, intern or volunteer
 - 04 Health or personal reasons
 - 05 Cannot find a job with suitable hours or pay
 - 06 Cannot find a job that interests me
 - 07 Cannot find a job that matches my skills or qualifications
 - 08 Cannot find any work at all
 - 09 I do not want or need to work
 - 10 Time off - including gap year, travel, or holiday
 - 95 Other (Please specify _____)

ALL

- B44 What is your gross personal annual income, before tax or other deductions, from all sources? Please include any pensions and allowances (e.g. Youth Allowance), and income from interest or dividends.

CATI: READ AS NECESSARY

- 01 Less than \$10,000 per year
- 02 \$10,001 to \$20,000 per year
- 03 \$20,001 to \$30,000 per year
- 04 \$30,001 to \$40,000 per year
- 05 \$40,001 to \$60,000 per year
- 06 \$60,001 to \$80,000 per year
- 07 \$80,001 to \$100,000 per year
- 08 \$100,001 to \$120,000 per year
- 09 \$120,001 to \$150,000 per year
- 10 \$150,001 or more per year
- 98 (DO NOT READ) Prefer not to say

- B45 What government payments, if any, do you currently receive?

ACCEPT MULTIPLES

CATI: DO NOT READ OUT

- 01 Youth allowance (unemployment benefits / Newstart allowance)
- 02 Parenting payment
- 03 Sickness Allowance
- 04 Disability Support Pension
- 05 Family Tax Benefit
- 95 Any other allowance (Specify)
- 97 None of these
- 98 (DO NOT READ) Prefer not to say

ALL

Now, we would like to ask about your future career plans.

- B46A/B What kind of job would you like to have by the time you turn **30**? What is the occupation called and what are the main tasks and duties you would undertake in this job?

INTERVIEWER NOTE: Obtain full title. Try to avoid one-word answers. For example: "shipping clerk", not just "clerk", "dairy farmer", not just "farmer", and "builder's labourer", not just "labourer".

OCCUPATION TITLE

- 99 (DO NOT READ) Don't know

GO TO B48

INTERVIEWER NOTE: For example: recording accounts, frying fish and chips, operating plastic extruding machine

MAIN TASKS DUTIES

99 (DO NOT READ) Don't know

B47 How CONFIDENT are you of having this kind of job by the time you turn **30**? [CATI: Would you say...]

CATI: READ OUT

- 01 Not at all confident
- 02 Not very confident
- 03 Somewhat confident
- 04 Confident
- 05 Very confident

B48A/B What kind of job would you like to have by the time you turn **50**? What is the occupation called and what are the main tasks and duties you would undertake in this job?

INTERVIEWER NOTE: Obtain full title. Try to avoid one-word answers. For example: "shipping clerk", not just "clerk", "dairy farmer", not just "farmer", and "builder's labourer", not just "labourer".

OCCUPATION TITLE

- 96 (DO NOT READ) Retired **GO TO B50**
- 97 (DO NOT READ) Home duties **GO TO B50**
- 99 (DO NOT READ) Don't know **GO TO B50**

INTERVIEWER NOTE: For example: recording accounts, frying fish and chips, operating plastic extruding machine

MAIN TASKS DUTIES

99 (DO NOT READ) Don't know

B49 How CONFIDENT are you of having this kind of job by the time you turn **50**? [CATI: Would you say...]

CATI: READ OUT

- 01 Not at all confident
- 02 Not very confident
- 03 Somewhat confident
- 04 Confident
- 05 Very confident

B50 [IF B4=01 OR B7=01 display "Excluding any study you are doing currently,"] Do you plan to undertake any further study in future?

- 01 Yes
- 02 No
- 99 (DO NOT READ) Don't know

IF B50=01 CONTINUE, ELSE GO TO B52

B51 What is the highest level of study you expect to complete in the future?

CATI: READ IF NECESSARY

- 01 Certificate – Level I
- 02 Certificate – Level II
- 03 Certificate – Level III

- 04 Certificate – Level IV
- 05 Certificate – Not known
- 06 Diploma
- 07 Advanced diploma or Associate Degree
- 08 Bachelor Degree (without Honours)
- 09 Bachelor Degree (with Honours)
- 10 Graduate Certificate
- 11 Graduate Diploma
- 12 Masters' Degree
- 13 Doctoral Degree
- 95 Other _____

IF CORE GROUP CONTINUE, ALL ELSE GO TO SECTION C

B52 Please indicate the extent to which you strongly disagree, disagree, neither agree nor disagree, agree or strongly agree with each of these statements.

- A Thinking about my career inspires me
- B I can adapt to change in the world of work.
- C I am good at understanding job market trends
- D Ongoing education is important for my career prospects

Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
01	02	03	04	05
o	o	o	o	o

C10 Which of the following best describes your sexual orientation?
CATI: READ OUT

- 01 Heterosexual or Straight
- 02 Gay or Lesbian
- 03 Bisexual
- 04 Prefer to self-describe (Please specify _____)
- 98 (DO NOT READ) Prefer not to say
- 99 (DO NOT READ) Don't know

IF CORE GROUP OR SHORT W5 GROUP & IN NAMED RELATIONSHIP CONTINUE, ELSE GO TO C13

C11 At your last interview in (INTERVIEW DATE), you told us you were in a relationship with (PARTNER ID FROM SAMPLE). Are you still in this relationship?

- 01 Yes
- 02 No
- 03 I wasn't in this relationship or don't recognise this name
- 98 (DO NOT READ) Prefer not to say

IF C11 = 02 CONTINUE, ELSE GO TO C13

C12 In what month and year did your relationship with (PARTNER ID FROM SAMPLE) end?

Month	Year

PROGRAMMER NOTE: ALLOW 'PREFER NOT TO SAY' AS OPTION IN DROP DOWN DATE LIST (CODE 98/98)

ALL

C13 Which of the following best describes your current relationship status?
READ OUT

- 01 Married
- 02 Not married but living with each other (e.g. de facto)
- 03 In a serious/committed relationship (but not living together)
- 04 In a casual relationship or dating
- 05 Other (e.g. 'Friends with benefits')
- 06 Single
- 07 Separated
- 08 Divorced
- 09 Widowed

CORE GROUP OR SHORT W5 GROUP CONTINUE, ELSE GO TO C18

LAST_RELSTAT: PROGRAMMER NOTE: DERIVE LAST_REL_STAT FROM LAST WAVE (WAVE 5 OR WAVE 6) AS FOLLOWS

- 0 Not interviewed in last wave
- 1 Married in last wave
- 2 Not married but living with each other (e.g. de facto) in last wave
- 3 In a serious/committed relationship (but not living together) in last wave
- 4 In a casual relationship or dating in in last wave

- 5 Other (e.g. 'Friends with benefits') in last wave
- 6 Single in last wave
- 7 Separated in last wave
- 8 Divorced in last wave
- 9 Widowed in last wave

IF NOT MARRIED IN LAST WAVE & NOW MARRIED, ASK C14

C14 In what month and year did you and [IF C11=1, display PARTNER NAME OR INITIALS; ALL ELSE, display "your partner"] get married?

Month	Year

PROGRAMMER NOTE: ALLOW 'PREFER NOT TO SAY' AS OPTION IN DROP DOWN DATE LIST (CODE 98/98)

IF NOT COHABITING IN LAST WAVE & NOW COHABITING, ASK C15

C15 In what month and year did you begin living with [IF C11=1, display PARTNER NAME OR INITIALS; ALL ELSE, display "your partner"]?

Month	Year

PROGRAMMER NOTE: ALLOW BOTH 'PREFER NOT TO SAY' AND 'DON'T KNOW' AS OPTIONS IN DROP DOWN DATE LIST

PRE_C16: IF CORE GROUP AND C13=01-05 CONTINUE, ELSE GO TO C18

C16 On a scale of 1 to 10, where 1 means "not committed at all" and 10 means "very committed", how committed are you to [IF C11=1, display PARTNER NAME OR INITIALS; ALL ELSE, display "your partner"]?

Not committed at all										Very committed
01	02	03	04	05	06	07	08	09	10	
o	o	o	o	o	o	o	o	o	o	

98 (DO NOT READ) Prefer not to say

C17 On a scale of 1 to 10, where 1 means "very dissatisfied" and 10 means "very satisfied", how satisfied are you with your current relationship with [IF C11=1, display PARTNER NAME OR INITIALS; ALL ELSE, display "your partner"]?

Not satisfied at all										Very satisfied
01	02	03	04	05	06	07	08	09	10	
o	o	o	o	o	o	o	o	o	o	

98 (DO NOT READ) Prefer not to say

ALL

Now, we would like to ask about your relationships and family plans.

- C18 Thinking about your own future, how IMPORTANT is it for you to be in a serious/committed relationship with someone? **CATI:** Would you say...?

CATI: READ OUT

- 01 Not at all important
- 02 Not very important
- 03 Somewhat important
- 04 Important
- 05 Very important

- C19 Thinking about your own future, how IMPORTANT is it for you to be married to someone? **CATI:** Would you say...?

CATI: READ OUT

- 01 Not at all important
- 02 Not very important
- 03 Somewhat important
- 04 Important
- 05 Very important

- C20 How many children of your own, if any, do you have?

IF NONE PLEASE ENTER 0

ALLOWABLE RANGE 0 TO 10

--	--

98 (DO NOT READ) Prefer not to say

GO TO C25

IF C20>0 CONTINUE, ELSE GO TO C23

- C21 How many children of your own do you have living with you?

IF NONE PLEASE ENTER 0

ALLOWABLE RANGE 0 TO 10

--	--

98 (DO NOT READ) Prefer not to say

GO TO C25

[EXCLUDE IF ALREADY ANSWERED IN W5 OR W6]

- C22 What month and year did you first become a parent?

Month	Year

99 (DO NOT READ) Don't know

CATI: IF MONTH NOT KNOWN RECORD 99, IF MONTH AND YEAR NOT KNOWN PROBE FOR BEST GUESS OF YEAR, ELSE RECORD 99/99

- C23 On a scale of 1 to 10, how strongly do you feel about having [IF C20 > 0: additional] children? The more you want to have [IF C20>0: additional] children, the higher the number you should choose.

Definitely do not
want to have
(additional)
children

01 02 03 04 05 06 07 08 09 10
o o o O o o o o o o

Definitely want
to have
(additional)
children

98 (DO NOT READ) Prefer not to say

GO TO C25

IF C23=01 GO TO C25

IF CORE GROUP CONTINUE, ELSE GO TO C25

- C24 Thinking about when you might consider having [IF C20>0: additional] children, how IMPORTANT are the following things?

CATI INTERVIEWER NOTE: IF IMPORTANT: IS THAT VERY IMPORTANT, IMPORTANT OR SOMEWHAT IMPORTANT
IF NOT IMPORTANT: IS THAT NOT VERY IMPORTANT OR NOT AT ALL IMPORTANT

- A Being married
- B Being in a serious/committed relationship
- C Having achieved your career goals
- D Owning your own home
- E Being financially secure

RESPONSE FRAME:

READ OUT

- 01 Not at all important
- 02 Not very important
- 03 Somewhat important
- 04 Important
- 05 Very important

- C25 How CONFIDENT are you that the following people won't let you down?

CATI INTERVIEWER NOTE: IF CONFIDENT: IS THAT VERY CONFIDENT, CONFIDENT OR SOMEWHAT CONFIDENT
IF NOT CONFIDENT: IS THAT NOT VERY CONFIDENT OR NOT AT ALL CONFIDENT

- A Your parents
- B Your friends
- C Your best friend
- D Your brothers and sisters
- E Your neighbours
- F (IF C13 =1-3) Your partner

RESPONSE FRAME:

READ OUT

- 01 Not at all confident

- 02 Not very confident
- 03 Somewhat confident
- 04 Confident
- 05 Very confident
- 97 (DO NOT READ) Does not apply to me

SECTION D: POLITICS & SOCIETY

IF CORE GROUP display “Now we will ask you about a variety of cultural and political issues. Once again, please be assured that responses in this survey will be treated as strictly confidential.”

IF SHORT W5, W1-W4, OR NEW GROUPS display “Now we will briefly ask about your social and political values.”

IF CORE GROUP CONTINUE, ELSE GO TO D9

D1 Please indicate how strongly you agree or disagree with each statement.

CATI NOTE: IF AGREE: IS THAT STRONGLY AGREE OR JUST SIMPLY AGREE
IF DISAGREE: IS THAT STRONGLY DISAGREE OR JUST SIMPLY DISAGREE

- A. [CATI: How strongly do you agree or disagree that] Australia should take in more migrants
- B. [CATI: And how strongly do you agree or disagree that] Migrants should adapt to the Australian way of life
- C. [CATI: And how strongly do you agree or disagree that] Climate change is a serious threat to Australia
- D. [CATI: And how strongly do you agree or disagree that] All boats carrying asylum seekers should be turned back
- E. [CATI: And how strongly do you agree or disagree that] Electricity should be produced from renewable sources as much as possible, even if this increases the cost.
- F. [CATI: And how strongly do you agree or disagree that] People who receive welfare benefits should be under more obligation to find work
- G. [CATI: And how strongly do you agree or disagree that] Terrorism poses a serious threat to Australia's security

RESPONSE FRAME:

READ OUT

- 01 Strongly disagree
- 02 Disagree
- 03 Neither agree nor disagree
- 04 Agree
- 05 Strongly agree

D2 There are different opinions about the effects that immigrants have on Australia. How much do you agree or disagree with each of the following statements?

CATI NOTE: IF AGREE: IS THAT STRONGLY AGREE OR JUST SIMPLY AGREE
IF DISAGREE: IS THAT STRONGLY DISAGREE OR JUST SIMPLY DISAGREE

- A. Immigrants increase the crime rate
- B. Immigrants are generally good for Australia's economy
- C. Immigrants take jobs away from people who are born in Australia
- D. Immigrants make Australia more open to new ideas and culture
- E. Immigrants increase the risk of terrorism

RESPONSE FRAME:

READ OUT

- 01 Strongly disagree
- 02 Disagree
- 03 Neither agree nor disagree
- 04 Agree
- 05 Strongly agree

Next, we would like to ask you some questions about polar regions...

D3 Which of the following best describes the North Pole?

CATI: READ OUT

- 01 Ice a few metres thick floating over a deep ocean
- 02 Ice more than a kilometre thick over land
- 03 A mainly rocky, mountainous landscape
- 99 (DO NOT READ) Don't know

D4 Which of the following best describes the South Pole?

CATI: READ OUT

- 01 Ice a few metres thick floating over a deep ocean
- 02 Ice more than a kilometre thick over land
- 03 A mainly rocky, mountainous landscape
- 99 (DO NOT READ) Don't know

D5 Which of the following possible changes would, if it happened, do the most to raise sea levels?

CATI: READ OUT

- 01 Melting of land ice in Greenland and the Antarctic
- 02 Melting of Glaciers in the Himalayas and Alaska
- 03 Melting of Sea ice on the Arctic Ocean
- 99 (DO NOT READ) Don't know

D6 Which of the following statements do you personally believe?

CATI: READ OUT

- 01 Climate change is happening now, and is caused mainly by human activities
- 02 Climate change is happening now, but is caused mainly by natural forces
- 03 Climate change is **not** happening now
- 04 I don't know whether climate change is happening or not

D7 How much do you feel that you understand about climate change? Would you say a great deal, a moderate amount, only a little, or nothing at all?

- 01 A great deal
- 02 A moderate amount
- 03 Only a little
- 04 Nothing at all

D8 Generally speaking, how much interest do you usually have in what's going on in politics? (CATI: Would you say...)

CATI: READ OUT

- 01 A good deal
- 02 Some
- 03 Not much
- 04 None

ALL

- D9 Generally speaking, do you usually think of yourself as Liberal, Labor, National, Greens, some other party, or as belonging to no party?

CATI NOTE: DO NOT READ OUT

- 01 Liberal
- 02 Labor
- 03 National Party
- 04 Greens
- 95 Other party (please specify)
- 97 No party
- 98 (DO NOT READ) Prefer not to say

IF CORE GROUP & D9=01-04, OR 95 CONTINUE, ELSE GO TO D11

- D10 Would you call yourself a very strong, fairly strong, or not very strong supporter of that party?
- 01 Very strong supporter
 - 02 Fairly strong supporter
 - 03 Not a very strong supporter

IF CORE OR SHORT W5 GROUP CONTINUE, ELSE GO TO D12

- D11 In the Federal election for the House of Representatives on Saturday 18 May 2019, which party did you vote for *first* in the House of Representatives?

CATI: PROMPT IF NECESSARY

- 01 Liberal
- 02 Labor
- 03 National Party
- 04 Greens
- 95 Other party (please specify)
- 97 Voted informal / Did not vote
- 98 (DO NOT READ) Prefer not to say

ALL

- D12 Generally speaking, would you say that most people can be trusted or that you can't be too careful in dealing with people?
- 01 Most people can be trusted
 - 02 You can't be too careful in dealing with people

IF CORE GROUP CONTINUE, ELSE GO TO D14

- D13 [CATI: Next, I'm going to ask you about different groups of people. For each group I would like you to tell me how much trust you have in them. Please tell me if you have No trust at all, Not very much trust, Quite a lot of trust, or a Great deal of trust.] [CAWI: How much trust do you have in the following groups:]

CATI NOTE: IF TRUST: IS THAT A GREAT DEAL OF TRUST OR QUITE A LOT OF TRUST
IF NO TRUST: IS THAT NOT VERY MUCH TRUST OR NO TRUST AT ALL

- A [CATI: The first one is] The police
- B Politicians
- C Religious leaders
- D Groups that are working to protect the environment (e.g. Greenpeace, etc.)
- E The Australian Government
- G Courts and the legal system
- H Banks and financial institutions
- I Universities
- J People of another religion
- K People from another country

RESPONSE FRAME:

READ OUT

- 01 No trust at all
- 02 Not very much trust
- 03 Quite a lot of trust
- 04 A great deal of trust

IF CORE GROUP CONTINUE, ELSE GO TO D15

- D14 How important are the following for you?

CATI NOTE: IF IMPORTANT: IS THAT VERY IMPORTANT, IMPORTANT OR SOMEWHAT IMPORTANT
IF NOT IMPORTANT: IS THAT NOT VERY IMPORTANT OR NOT AT ALL IMPORTANT

- A Being a member of your family
- B Being a part of your local community
- C Being a Queenslander
- D Being Australian
- E Being a part of the global community

RESPONSE FRAME:

READ OUT

- 01 Not at all important
- 02 Not very important
- 03 Somewhat important
- 04 Important
- 05 Very important

- D15 Which of the following best describes your religion?

No religion	1		
Christian religions:		Other religions:	
Anglican (Church of England)	2	Buddhism	11
Baptist	3	Hinduism	12
Catholic	4	Islam	13
Lutheran	5	Judaism	14
Greek Orthodox	6	Other non-Christian religion:	15

Other Orthodox	7	(now please specify in the box below) <div></div>	
Presbyterian / Reformed	8		
Uniting Church	9		
Other Christian religion: (now please specify in the box below) <div></div>	10		
(DO NOT READ) Prefer not to say	98		

IF CORE GROUP & D15 != 1 CONTINUEPRE D17

D16 On a scale from 1 to 10, how important is religion in your life? The more important it is, the higher the number you answer.

Not at all important in my life					Most important thing in my life				
01	02	03	04	05	06	07	08	09	10
o	o	o	o	o	o	o	o	o	o

98 (DO NOT READ) Prefer not to say

PRE D17 IF CORE GROUP CONTINUE, ALL ELSE GO TO NEXT SECTION

D17 If you had no way of accessing the internet for one week, how disruptive would that be to each of the following things? **[CATI: Please answer on a scale from 1 to 10, where a higher number means a bigger disruption. If you had no way of accessing the internet for one week, how disruptive would that be to...]**

- A. Your knowledge of news and current affairs
- B. Your ability to socialise with friends
- C. Your capacity to manage your finances
- D. Your ability to stay in touch with your family
- E. Your ability to keep yourself entertained in your spare time
- F. Your awareness of what's going on in your social circles
- G. **[IF B17=01]** Your ability to perform your job well

No disruption at all					Extremely disruptive				
1	2	3	4	5	6	7	8	9	10
o	o	o	o	o	o	o	o	o	o

SECTION E: HEALTH & WELLBEING

Next, we'd like to ask you about your overall health and wellbeing.

ALL

E1 In general, how would you rate your overall **physical** health? **CATI:** Would you say excellent, very good, good, fair or poor?

CATI: PROMPT IF NECESSARY

- 01 Excellent
- 02 Very good
- 03 Good
- 04 Fair
- 05 Poor
- 98 (DO NOT READ) Prefer not to say
- 99 (DO NOT READ) Don't know

E2 In general, how would you rate your overall **mental** health? **CATI:** Would you say excellent, very good, good, fair or poor?

CATI: PROMPT IF NECESSARY

CATI: INTERVIEWER NOTE: USE DISCRETION IF DISTRESSED: If you like I can give you the phone number of a counselling agency? Beyond Blue 1300 22 4636 (24 hours / 7 days a week). We also have a list of other support services on our website www.wallisgroup.com.au

- 01 Excellent
- 02 Very good
- 03 Good
- 04 Fair
- 05 Poor
- 98 (DO NOT READ) Prefer not to say
- 99 (DO NOT READ) Don't know

E2 (POST) PROGRAMMER NOTE: IF E2 = 04, 05, 98 (NON-DISCRETIONARY FLAG)

CATI: If you like, I can give you the phone number of a counselling agency? Beyond Blue 1300 22 4636 (24 hours / 7 days a week).

CATI: DISPLAY If at any time any of these the survey themes or questions make you feel distressed or uncomfortable, there is a helpline link located at the bottom of the screen below.

E3 Compared to one year ago, how would you rate your health in general? **CATI:** Would you say much better than one year ago, somewhat better, about the same, somewhat worse, or much worse than one year ago?

CATI: PROMPT IF NECESSARY

- 01 Much better now
- 02 Somewhat better now
- 03 About the same
- 04 Somewhat worse
- 05 Much worse
- 98 (DO NOT READ) Prefer not to say
- 99 (DO NOT READ) Don't know

E4 All in all, how happy are you with your life these days? Please answer on a scale of 1 to 10. The happier you are, the higher the number you should answer.

Extremely unhappy					Extremely happy				
01	02	03	04	05	06	07	08	09	10

0 0 0 0 0 0 0 0 0 0 0
98 (DO NOT READ) Prefer not to say

E4 (POST) PROGRAMMER NOTE: IF E4 = 01,02,03,98 (NON-DISCRETIONARY FLAG)

CATI: If you like, I can give you the phone number of a counselling agency? Lifeline 13 11 14.
CAWI: DISPLAY *If at any time any of these the survey themes or questions make you feel distressed or uncomfortable, there is a helpline link located at the bottom of the screen below.*

IF CORE GROUP OR SHORT W5 GROUP CONTINUE, ELSE GO TO RECONTACT SECTION

E5 The following questions ask about how you have been feeling in the past 30 days. For each one, please describe how often you had this feeling, [CATI: that is, was it all of the time, most of the time, some of the time, a little of the time or none of the time?]

CATI: INTERVIEWER NOTE: USE DISCRETION IF DISTRESSED: If you like I can give you the phone number of a counselling agency? Beyond Blue 1300 22 4636 (24 hours / 7 days a week). We also have a list of other support services on our website www.wallisgroup.com.au

CATI: READ OUT AS REQUIRED

- A. [CATI: The first one is] Nervous
- B. [CATI: And how often have you felt] Hopeless
- C. [CATI: And how often have you felt] Restless or fidgety
- D. So depressed that nothing could cheer you up?
- E. That everything was an effort
- F. Worthless

RESPONSE FRAME:

READ OUT

- 01 All of the time
- 02 Most of the time
- 03 Some of the time
- 04 A little of the time
- 05 None of the time
- 98 (DO NOT READ) Prefer not to say

E5(POST) PROGRAMMER NOTE: if E5(a, b, c, d, e or f) = 01, 02, 98 (NON-DISCRETIONARY FLAG)

CATI: If you like, I can give you the phone number of a counselling agency?
Beyond Blue 1300 22 4636 (24 hours / 7 days a week).
CAWI: DISPLAY
If at any time any of these the survey themes or questions make you feel distressed or uncomfortable, there is a helpline link located at the bottom of the screen below.

E6 [CATI Next, I'll read out a list of statements. I would like you to tell me] to what extent do you agree or disagree with the following statements. **CATI:** I'll ask you if you Strongly disagree, Disagree, Agree, or Strongly agree.

CATI NOTE: IF AGREE: IS THAT STRONGLY AGREE OR JUST SIMPLY AGREE
IF DISAGREE: IS THAT STRONGLY DISAGREE OR JUST SIMPLY DISAGREE

CATI: INTERVIEWER NOTE: USE DISCRETION IF DISTRESSED: If you like I can give you the phone number of a counselling agency? Beyond Blue 1300 22 4636 (24 hours / 7 days a week). We also have a list of other support services on our website www.wallisgroup.com.au

- A. [CATI: Starting with] There is really no way I can solve some of the problems I have
- B. [CATI: And to what extent do you agree or disagree that] Sometimes I feel that I'm being pushed around in life
- C. [CATI: And to what extent do you agree or disagree that] I have little control over the things that happen to me
- D. [CATI: And to what extent do you agree or disagree that] I can do just about anything I really set my mind to
- E. [CATI: And to what extent do you agree or disagree that] I often feel helpless in dealing with the problems of life
- F. [CATI: And to what extent do you agree or disagree that] What happens to me in the future mostly depends on me
- G. [CATI: And to what extent do you agree or disagree that] There is little I can do to change many of the important things in my life

RESPONSE FRAME:

READ OUT

- 01 Strongly disagree
- 02 Disagree
- 03 Neither agree nor disagree
- 04 Agree
- 05 Strongly agree
- 98 (DO NOT READ) Prefer not to say

E6(POST) PROGRAMMER NOTE: IF E6(A, B, C, E, G) = 04,05,98 E6(D, F)=01, 02,98(NON-DISCRETIONARY FLAG)

CATI: If you like, I can give you the phone number of a counselling agency?
Beyond Blue 1300 22 4636 (24 hours / 7 days a week).
CAWI: DISPLAY IF CODE 04, 05, 98 AT A6A(a,b,c,d,e,g) OR CODE 01, 02, 98 AT A6(d,f)
If at any time any of these the survey themes or questions make you feel distressed or uncomfortable, there is a helpline link located at the bottom of the screen below.

E7 In general, about how often do you get together in person with friends or relatives not living with you?

CATI: PROMPT IF NECESSARY

- 01 Less often than once every 3 months/Never
- 02 Once or twice every 3 months
- 03 About once a month
- 04 2 or 3 times a month
- 05 Once a week
- 06 Several times a week
- 07 Every day

SECTION F: PARENTAL SUPPORT (CORE GROUP ONLY)

This section asks about your parents and the forms of support you may exchange with them.

F1 Which of the following best describes your mother's partnering situation?

Please answer for adoptive mother if applicable.

CATI: READ OUT

- 01 Partnered with my biological (or adoptive) father
- 02 Partnered with another person
- 03 Not partnered (including if they are separated or widowed)
- 04 Not applicable - Mother deceased
- 98 (DO NOT READ) Prefer not to say
- 99 (DO NOT READ) Don't know

IF F1 = 01-03 CONTINUE, ELSE GO TO F4

F2 During the last 12 months, how frequently have you received the following help from your mother?

- A. Help around the house, with shopping, paperwork, or similar
- B. Emotional support (e.g. advice, consolation)
- C. **[IF C20 >0]** Help with childcare

RESPONSE FRAME:

READ OUT

- 01 Daily
- 02 Weekly
- 03 Monthly
- 04 Rarely
- 05 Never

F3 How closely connected do you feel to your mother today? **[CATI:** Would you say...]

CATI: READ OUT

- 01 Very close
- 02 Close
- 03 Medium
- 04 Not very close
- 98 Not close at all

IF F1 02-99 ASK F4, ELSE GO TO PRE F5

F4 Which of the following best describes your father's partnering situation?

Please answer for adoptive father if applicable.

CATI: READ OUT

- 01 Partnered
- 02 Not partnered (including if they are separated or widowed)
- 03 Not applicable - Father deceased
- 98 (DO NOT READ) Prefer not to say
- 99 (DO NOT READ) Don't know

PRE F5



WG4677

IF UNABLE TO ANSWER FOR EITHER PARENT (F1 = 04, 98 OR 99 AND F4 = 03, 98, OR 99) GO TO RECONTACT SECTION

IF F4 = 01-02 OR F1=01 CONTINUE, ELSE GO TO F7

F5 During the last 12 months, how frequently have you received the following help from your father?

- A. Help around the house, with shopping, paperwork, or similar
- B. Emotional support (e.g. advice, consolation)
- C. **[IF C20 >0]** Help with childcare

RESPONSE FRAME:

READ OUT

- 01 Daily
- 02 Weekly
- 03 Monthly
- 04 Rarely
- 05 Never

F6 How closely connected do you feel to your father today? **[CATI:** Would you say...]

CATI: READ OUT

- 01 Very close
- 02 Close
- 03 Medium
- 04 Not very close
- 98 Not close at all

ALL REMAINING

F7 Do your parent(s) provide any of the following financial assistance to you?

	Parent(s) cover all costs	Parent(s) cover some costs	Parent(s) cover no cost
A. Housing expenses (e.g. rent)	01	02	03
B. Essential living expenses (e.g. food, utilities)	01	02	03
C. Study expenses	01	02	03
D. Health-related expenses	01	02	03
E. Transportation (e.g. car, petrol, Go Card)	01	02	03
F. Discretionary spending (e.g. clothing, music, restaurants)	01	02	03

F8 Which of the following forms of support do you provide to your parent(s)?

MULTIPLE RESPONSE

- 01 Help around the house, with shopping, paperwork, or similar
- 02 Emotional support (e.g., advice, consolation)
- 03 Help with childcare (e.g. younger siblings)
- 04 Financial assistance
- 05 Technological assistance (e.g. help with checking email, resolving computer issues)
- 97 None of the above **[EXCLUSIVE]**



WG4677

Recontact Information

We'd now like to ask you to update your contact details, in order to help us to stay in touch with you in the future. Your contact details will be stored separately from your survey responses and will remain confidential. Your contact details will be used to contact you if you are drawn as a winner in our prize draw.

Please confirm details and amend accordingly.

G1.

First Name	
Last Name	
Is this your primary email address? (that is, the email address that you check most often)	
(If secondary email provided) Is this still also a valid email address for you?	
(If no secondary email provided) Do you have a secondary email address? (e.g. a work email address or an email address from an educational institution?)	
Is the best number for contacting you... (10 digits required)	
(If secondary phone available) And is this still a valid number for you? (10 digits required)	
(If secondary phone not provided) Do you have an alternative number we might try you on? (10 digits required)	

G2. Are there any changes to your address? *Please confirm details and amend accordingly.*

G3. Are you likely to move to a new residential address in the next 6 months? *If so, please provide new details if available.*

Street	
Town / Suburb	
State	
Post code	

CHECK_RES



WG4677

(FNAME), would you consider (STREET ADDRESS) (SUBURB/TOWN) to be just a **mailing** address or is it also your residential address?

01 Yes, I live at (STREET ADDRESS) (SUBURB/TOWN)

02 No, I live elsewhere (please specify your postcode to help us know which part of Australia you live in, or the country you live in if outside Australia)

G4. You have provided the name of (Contact Name) to help us get in contact with you in the future. Is (Contact Name) still likely to know how we could contact you?

01 Yes

02 No

IF G4=01 CONTINUE, ELSE GO TO G6

G5. Are these details for (Contact Name) still correct?

Please confirm details and amend accordingly.

First Name	
Last Name	
Phone (10 digits required)	
Relationship to you	

IF NO (CONTACT NAME) DETAILS GIVEN CONTINUE, ELSE GO TO G7

G6. Just in case you move, we would like to you to provide information for someone not currently living with you. This person could be a relative or friend, who might be able to help us get in contact with you in the future. We'll only contact this person if we can't get hold of you on the details you've given. IF PREFER NOT TO PROVIDE DETAILS, PRESS 'NEXT'

First Name	
Last Name	
Phone (10 digits required)	
Relationship to you	

G7. And finally, how interesting did you find this survey:

01 Very interesting

02 Somewhat interesting

03 Not interesting

FEEDBACK

Do you have any feedback regarding your experience completing this survey?

01 No thanks

95 Here's a suggestion (specify)

CATI: IF NECESSARY: A snapshot of results from the 2019 survey will be available to all participants who complete the 2019 survey. So make sure you look out for these at the end of the year.

Thank you very much, (NAME), for participating in the 2019 Our Lives Survey and good luck in the prize draw. Just to remind you, as part of the survey program, we will be in touch with you in two years. We look forward to speaking to you then.



WG4677